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LOCAL EXCHANGE SERVICES

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*This Price Guide Colorado Local Price Guide, issued by Fusion Cloud Services, LLC  
cancels and replaces in its entirety  
Colorado Local Price Guide issued by Fusion Communications, LLC*

Fusion Cloud Services, LLC  
210 Interstate North Parkway, Suite 200  
Atlanta, Georgia 30339

LOCAL EXCHANGE SERVICES PRICE GUIDE

This price guide contains the description, regulations, and rates for the furnishing of services and facilities for telecommunications services provided by Fusion Cloud Services, LLC with principal offices at 210 Interstate North Parkway, Suite 200, Atlanta, Georgia 30339. This price guide applies for service furnished within the State of Colorado.

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## CHECK SHEET

The pages listed below are effective as of the date shown at the bottom of the respective page(s). Original and revised pages as named below comprise all changes from the original price guide and are currently in effect as of the date indicated below.

PAGE	REVISION		PAGE	REVISION		PAGE	REVISION
Title	Original		27	Original		54	Original
1	1 <sup>st</sup> Revised	*	28	Original		55	1 <sup>st</sup> Revised
2	Original		29	Original		56	1 <sup>st</sup> Revised
3	Original		30	Original		57	1 <sup>st</sup> Revised
4	Original		31	Original		58	1 <sup>st</sup> Revised
5	Original		32	Original		59	1 <sup>st</sup> Revised
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**SYMBOLS**

The following symbols shall be used in this price guide for the purpose indicated below:

- (C) - Change in text due to a changed regulation, term, or condition, which does not affect rates.
- (D) - Deleted or discontinued rate, regulation, term, condition or material.
- (I) - To signify a change resulting in an increase to a rate.
- (R) - To signify a change resulting in a reduction to a rate.
- (M) - Material moved from or to another part of the utility's price guide; a footnote indicating where the material was moved from and where the material was moved to shall accompany all "M" classified changes.
- (N) - New material, including new products, rates, terms or conditions.
- (T) - Change in text but no change to rate, term, condition or charge.

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**SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS****1.1 Definitions**

**Busy Hour** - The two consecutive half hours during which the greatest volume of traffic is handled in the central office.

**Call** - A completed connection between the Calling and Called parties.

**Calling Station** - The telephone number from which a Call originates.

**Called Station** - The telephone number called.

**Carrier** - An entity, other than the Company, that provides telecommunications service.

**Commission** - The Colorado Public Utilities Commission.

**Company** - Fusion Cloud Services, LLC, unless specifically stated otherwise.

**Customer** - A person, association, firm, corporation, partnership, governmental agency or other entity, including affiliates or divisions of the Customer, in whose name the telephone number of the Calling Station is registered with the underlying local exchange company. The Customer is responsible for payment of charges to the Company and compliance with all terms and conditions of this price guide.

**Day** - The period of time from 8:00 a.m. to (but not including) 5:00 p.m., Monday through Friday, as measured by local time at the location from which the Call is originated.

**Disconnect** - To render inoperable or to disable circuitry thus preventing outgoing and incoming toll communications service.

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**SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS (Cont'd)****1.1 Definitions (Cont'd)**

Evening - The period of time from 5:00 p.m. to (but not including) 11:00 p.m., Monday through Friday and any time during a Weekend or Holiday, as measured by local time at the location from which the Call is originated.

Incomplete - Any Call where voice transmission between the Calling and Called station is not established.

Holiday - For the purposes of this price guide recognized holidays are New Year's Day, Memorial Day, Independence Day, Labor Day, Thanksgiving Day, and Christmas Day.

Message - A completed telephone call by a Customer or User.

Night - The period of time from 11:00 p.m. to (but not including) 8:00 a.m., Sunday through Friday, as measured by the local time at the location from which the call is originated.

Normal Business Hours - The hours of 8:00 a.m. to 5:00 p.m., Monday through Friday, excluding holidays.

Premises - The space occupied by an individual Customer in a building, in adjoining buildings occupied entirely by that Customer, or on contiguous property occupied by the Customer separated only by a public thoroughfare, a railroad right of way, or a natural barrier.

User or End User – Customer or any authorized person or entity that utilizes the Company's services.

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SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS (Cont'd)

1.1 Definitions (Cont'd)

Rate - Money, charge, fee or other recurring assessment billed to Customers for services or equipment.

State – Colorado.

Terminal Equipment - Telephone instruments, including pay telephone equipment, the common equipment of large and small key and PBX systems and other devices and apparatus, and associated wiring, which are intended to be connected electrically, acoustically, or inductively to the telecommunication system.

Weekend - The period of time from (but not including) 11:00 p.m. Friday to (but not including) 11:00 p.m. Sunday, as measured by the local time at the location from which the call is originated.

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SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS (Cont'd)

1.2 Abbreviations

BLV – Busy Line Verification

FCC – Federal Communications Commission

ICB – Individual Case Basis

ILEC – Incumbent Local Exchange Carrier

IXC – Interexchange Carrier

PBX – Private Branch Exchange

PIC – Primary Interexchange Carrier

V&H – Vertical and Horizontal Coordinates



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**SECTION 2 - RULES AND REGULATIONS**

- 2.1 Undertaking of the Company
- 2.1.1 The Company provides local exchange telecommunications service to Customers for the direct transmission of voice, data and other types of telecommunications.
- 2.1.2 The Company provides local exchange service in the local calling areas set forth in Section 5 of this price guide.
- 2.1.3 The Company installs, operates and maintains the communications services provided herein in accordance with the terms and conditions set forth in this price guide. When authorized by the Customer, the Company may act as the Customer's agent for ordering access connection facilities provided by other carriers or entities to allow connection of a Customer's location to the Company's network. The Customer shall be responsible for all charges due for such service arrangements.
- 2.1.4 The Company's services are provided on a monthly basis, unless otherwise stated in this price guide. Services are available twenty-four (24) hours per day, seven (7) days per week.
- 2.1.5 The Company's customer service representatives for billing and service inquiries may be reached, toll-free, at 888-301-0721. Customers wishing to communicate with the Company in writing may send questions or concerns to Fusion Client Services representatives by e-mailing Fusion at [customersupport@fusionconnect.com](mailto:customersupport@fusionconnect.com) or by sending correspondence to: 210 Interstate North Parkway, Suite 200, Atlanta, Georgia 30339.

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**SECTION 2 - RULES AND REGULATIONS (Cont'd)****2.2 Limitations of Service**

- 2.2.1 Service is offered subject to the availability of facilities and provisions of this price guide.
- 2.2.2 Service is furnished to the User for any lawful purpose. Service shall not be used for any unlawful purpose, nor used in such a manner as to interfere unreasonably with the use of service by any other Users.
- 2.2.3 The use of the Company's services without payment for service or attempting to avoid payment for service by fraudulent means or devices, false or invalid numbers, or false calling or credit cards is prohibited.
- 2.2.4 The Company's services may be denied for noncompliance with any of the Commission's regulations, or for other violations of the terms and conditions set forth in this price guide.
- 2.2.5 The use of the Company's services to make calls which might reasonably be expected to frighten, abuse, torment, or harass another is prohibited.
- 2.2.6 Service temporarily may be refused or limited because of system capacity limitations.
- 2.2.7 Service is subject to transmission limitations caused by natural (including atmospheric, geographic or topographic) or artificial conditions adversely affecting transmission.
- 2.2.8 Service to any or all Customers may be temporarily interrupted or curtailed due to equipment modifications, upgrades, relocations, repairs and similar activities necessary for proper or improved operations.
- 2.2.9 The Company reserves the right to discontinue furnishing service where the Customer is using the service in violation of the law or the provisions of this price guide.

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**LOCAL EXCHANGE SERVICES**

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**SECTION 2 - RULES AND REGULATIONS (Cont'd)****2.3 Limitations of Liability**

- 2.3.1 Because the Company has no control of communications content transmitted over its system, and because of the possibility of errors incident to the provision and use of its service, service furnished by the Company is subject to the terms, conditions and limitations herein specified.
- 2.3.2 The Company is not liable to Users for interruptions in service except as set forth in Section 2.5 of this price guide.
- 2.3.3 The liability of the Company for errors in billing that result in overpayment by the Customer shall be limited, unless otherwise ordered by the Commission, to a credit equal to the dollar amount erroneously billed or, in the event that payment has been made and service has been discontinued, to a refund of the amount erroneously billed.
- 2.3.4 The Company shall not be liable for and the User shall indemnify and hold the Company harmless against any claims for loss or damages involving:
- A. Any act or omission of: (i) the User; or (ii) any other entity furnishing service, equipment or facilities for use in conjunction with services or facilities provided by the Company;
  - B. Interruptions or delays in transmission, or errors or defects in transmission, or failure to transmit when caused by or as a result of acts of God, fire, war, riots, government authorities or causes beyond the Company's control;
  - C. Any unlawful or unauthorized use of the Company's facilities and services;
  - D. Libel, slander or infringement of copyright arising directly or indirectly from content transmitted over facilities provided by the Company;
  - E. Infringement of patents arising from combining apparatus and systems of the User with facilities provided by the Company;

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**SECTION 2 - RULES AND REGULATIONS (Cont'd)****2.3 Limitations of Liability (Cont'd)****2.3.4 (Cont'd)**

- F. Claims arising out of any act or omission of the User in connection with service provided by the Company.
- G. Breach in the privacy or security of communications transmitted over the Company's facilities;
- H. Changes in any of the facilities, operations or procedures of the Company that: (1) render any equipment, facilities or services provided or utilized by the User obsolete; (2) require modification or alteration of such equipment, facilities or services; or (3) otherwise affect use or performance of such equipment, facilities or services except where reasonable notice is required by the Company and is not provided to the Customer.
- I. Defacement of or damage to the Customer's Premises or personal property resulting from the furnishing of services or equipment on such Premises or the installation or removal thereof.
- J. Any wrongful act of a Company employee where such act is not authorized by the Company and is not within the scope of the employee's responsibilities for the Company;
- K. Any noncompleted calls due to network busy conditions; and
- L. Any calls not actually attempted to be completed during any period that service is unavailable.

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**SECTION 2 - RULES AND REGULATIONS (Cont'd)****2.3 Limitations of Liability (Cont'd)**

- 2.3.5 The Company assumes no responsibility for the availability or performance of any facilities under the control of other entities that are used to provide service to the User, even if the Company has acted as the User's agent in arranging for such facilities or services.
- 2.3.6 Any claim against the Company shall be deemed waived unless presented to the Company within thirty (30) days after the date of the occurrence that gave rise to the claim.
- 2.3.7 The Company makes no express representations or warranties regarding the service and disclaims any implied warranties, including, but not limited to, warranties of title or implied warranties of merchantability or fitness for a particular purpose. The Company does not authorize anyone to make a warranty of any kind on its behalf and the User should not rely on any such statement.
- 2.3.8 Any liability of the Company for loss or damages arising out of mistakes, omissions, interruptions, delays, errors or defects in the service, the transmission of the service, or failures or defects in facilities furnished by the Company, occurring in the course of furnishing service shall in no event exceed an amount equivalent to the proportionate fixed monthly charge assessed on the Customer for the time period in which the service giving rise to the claim occurred.

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**SECTION 2 - RULES AND REGULATIONS (Cont'd)****2.4 Responsibilities of the Customer**

- 2.4.1 The Customer is responsible for placing any necessary orders, complying with price guide regulations and assuring that Users comply with price guide regulations. The Customer shall ensure compliance with any applicable laws, regulations, orders or other requirements of any governmental entity relating to services provided by the Company to the Customer or made available by the Customer to another User. The Customer also is responsible for the payment of charges for all Calls originated at the Customer's numbers which are not collect, third party, calling card, or credit card calls.
- 2.4.2 The Customer is responsible for charges incurred for special construction and/or special facilities which the Customer requests and which are ordered by the Company on the Customer's behalf.
- 2.4.3 If required for the provisioning of the Company's services, the Customer must provide the Company, free of charge, with any necessary equipment space, supporting structure, conduit and electrical power.
- 2.4.4 The Customer is responsible for arranging access to its Premises at times mutually agreeable to the Company and the Customer when required for Company personnel to install, repair, maintain, program, inspect or remove equipment associated with the provision of the Company's services.
- 2.4.5 The Customer must pay the Company for replacement or repair of damage to the Company's equipment or facilities caused by negligent or improper use on the part of the Customer, Users, or others.
- 2.4.6 The Customer must indemnify the Company for the theft of any Company equipment or facilities installed at the Customer's Premises.

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**SECTION 2 - RULES AND REGULATIONS (Cont'd)****2.4 Responsibilities of the Customer (Cont'd)**

2.4.7 The Customer agrees to release, indemnify and hold harmless the Company against any and all loss, claims, demands, suits or other action or any liability whatsoever, whether suffered, made, instituted or asserted by the Customer or by any other party or person, for any personal injury to or death of any person or persons, or for any loss of or damage to any property, whether owned by the Customer or others. The Customer shall reimburse the Company for all costs, expenses and fees incurred by the Company in its defense against such actions.

**2.5 Allowances for Interruptions in Service****2.5.1 General**

- A. A service is interrupted when it becomes unusable to the User, *e.g.*, the User is unable to transmit or receive communications due to the failure of a component furnished by the Company under this price guide.
- B. An interruption period begins when the User reports a service, facility or circuit to be inoperative and releases it for testing and repair. An interruption period ends when the service, facility or circuit is operative.
- C. If the User reports a service, facility or circuit to be inoperative but declines to release it for testing and repair, the service, facility or circuit is considered to be impaired but not interrupted. No credit allowances will be made for a service facility or circuit considered by the Company to be impaired.

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**SECTION 2 - RULES AND REGULATIONS (Cont'd)****2.5 Allowances for Interruptions in Service (Cont'd)****2.5.2 Application of Credits for Interrupted Services**

In the event the Customer's service is interrupted and remains out of order for more than 8 hours during a continuous 24 hour period after being reported by the Customer, or found to be out of order by the Company, (whichever occurs first) appropriate adjustments shall be automatically made by the Company to the Customer's bill. The adjustment will be, at a minimum, a credit on the monthly bill for Company services proportional to the duration of the service interruption, with each occurrence of the loss of service for 8 hours during the 24 hours time period counting as one day. For the purpose of administering this rule, every month is considered to have 30 days.

**2.5.3 Application of Credits for Interrupted Services Not Required**

The Company will not be required to provide an adjustment for the loss of service during time periods due to the following conditions:

- A. the negligence or willful act of the Customer;
- B. a malfunction of facilities other than those under the control of the Company;
- C. natural disasters or other events affecting large numbers of Customers; or
- D. the inability of the Company to gain access to the Customer's premises when required.
- E. Any such interruption will be measured from the time it is reported to or detected by the Company, whichever occurs first.
- F. In the event the User is affected by such interruption for a period of less than eight (8) hours in a continuous twenty-four (24) hour period, no adjustment will be made. No adjustments will be earned by accumulating non-continuous periods of interruption.



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SECTION 2 - RULES AND REGULATIONS (Cont'd)

2.5 Allowances for Interruptions in Service (Cont'd)

2.5.4 Limitations on Allowances

- A. No credit allowance will be made for any interruption of service:
- B. due to the negligence of, or noncompliance with the provisions of this price guide by, any person or entity other than the Company, including but not limited to the Customer or other entities or carriers connected to the service of the Company;
- C. due to the failure of power, equipment, systems or services not provided by the Company;
- D. due to circumstances or causes beyond the control of the Company;
- E. during any period in which the Company is not given full and free access to the Customer's or Company's facilities and equipment for the purpose of investigating and correcting the interruption;
- F. during any period in which the User continues to use the service on an impaired basis;

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SECTION 2 - RULES AND REGULATIONS (Cont'd)

2.5 Allowances for Interruptions in Service (Cont'd)

2.5.4 Limitations on Allowances (Cont'd)

- G. during any period in which the Customer has released service to the Company for maintenance purposes or for implementation of a Customer order for a change in service arrangements;
- H. that occurs or continues due to the Customer's failure to authorize replacement of any element of special construction; and
- I. that was not reported to the Company within thirty (30) days of the date that service was affected.

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**SECTION 2 - RULES AND REGULATIONS (Cont'd)****2.6 Termination of Service****2.6.1 Termination by the Customer**

- A. Customer may deny or terminate service, with or without cause, by giving the Company notice.
- B. The Company offers Term Agreements. If the Customer has signed a Term Agreement, early termination charges may apply. See Section 2.9.1.

**2.6.2 Termination by the Company with Notice**

- A. The Company may terminate service with fifteen (15) days' written notice to the Customer for any of the following reasons:
- B. non-payment of any past due bill for services, subject to the conditions in 2.6.2.H;
- C. violation or non-compliance with the Commission's Rules and Regulations governing application for and supply of services by providers;
- D. obtaining service by subterfuge;
- E. violation of any rule or regulation of this price guide which may adversely affect the safety of the Customer or other persons or the integrity of the Company's service;
- F. failure to comply with municipal ordinances or other laws pertaining to telecommunications service which may adversely affect the safety of the Customer or other persons or the integrity of the Company's service; or
- G. failure of the Customer to permit the Company reasonable access to its facilities or equipment.

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**SECTION 2 - RULES AND REGULATIONS (Cont'd)****2.6 Termination of Service (Cont'd)****2.6.2 Termination by the Company with Notice (Cont'd)**

H. The Company may terminate service for non-payment of past due bills, provided:

1. the due date on the past due bill was at least ten (10) days after the date the bill was issued by the Company or at least five days after the date of mailing the bill, whichever is later;
2. the bill is not paid within thirty (30) days of the due date; and
3. the Company has complied with the Commission's billing rules in 4 CCR 723-2-10.

**2.6.3 Termination by the Company Without Notice**

A. The Company may terminate service without notice in the event of any of the following occurrences:

1. a condition immediately dangerous or hazardous to life, physical safety, or property exists;
2. upon order by any court, the Commission, or any other duly authorized public authority; or
3. service was obtained fraudulently or without the authorization of the Company or is being used for, or suspected of being used for, fraudulent purposes.

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**LOCAL EXCHANGE SERVICES**

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**SECTION 2 - RULES AND REGULATIONS (Cont'd)****2.6 Termination of Service (Cont'd)**

- 2.6.4 Unless requested by the Customer, the Company will disconnect service only during the Company's normal business hours. Disconnection of service will not occur from 12 noon on any day when the business or customer service offices of the Company will not be open the following day and, under such circumstances, disconnection will not occur until 8:00 A.M. on the next day the business or customer service offices are open for a full business day.
- 2.6.5 The Customer is responsible for all charges incurred to the Calling Station regardless of which party terminates the service. The Customer shall reimburse the Company for all costs, expenses and fees (including reasonable attorneys' fees) incurred by the Company in collecting such charges.

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**LOCAL EXCHANGE SERVICES**

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**SECTION 2 - RULES AND REGULATIONS (Cont'd)****2.7 Payment of Charges**

- 2.7.1 The Customer is responsible for payment of all charges for service furnished to it by the Company.
- 2.7.2 The due date shall be at least fifteen (15) days after the date of bill issuance. A bill which remains unpaid as of thirty days after the due date shown on the bill shall be considered a delinquent bill. A late payment penalty shall be a portion of the payment not received within thirty days of the payment due date times a late factor. The late factor shall be one percent per month. The late factor will be applied for the number of days from the payment due date to and including the date that the Customer actually makes the payment to the Company.
- 2.7.3 Recurring monthly charges may be invoiced one month in advance. Invoicing cycles are approximately thirty (30) days in length.
- 2.7.4 Customers must notify the Company in writing of any disputed charges within ninety (90) days of the billing date, otherwise all charges on the invoice will be deemed accepted. All charges remain due and payable at the due date, although a Customer is not required to pay any disputed charges during the time period in which the Company conducts its investigation into the matter.
- 2.7.5 The Company reserves the right to back bill customers for overcharges or undercharges within ninety (90) days of the billing date.
- 2.7.6 If the Company overbills a Customer for service, the Company will provide the Customer a credit on future bills.
- 2.7.7 If the Company underbills a Customer for service, the Customer will be allowed to make installment payments when the amount exceeds the charges for two (2) months of basic local exchange service. Any installment payment under this section may, at the option of the Customer, extend over a time equal in length to the period over which the errors were accumulated. The amount due will include no interest.
- 2.7.8 Partial payments for current bills or past due amounts first will be credited to basic local exchange service.
- 2.7.9 All service, installation, monthly recurring charges and non-recurring charges are due and payable fifteen (15) days after the billing date, which must be displayed on the customer's bill.

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**LOCAL EXCHANGE SERVICES**

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**SECTION 2 - RULES AND REGULATIONS (Cont'd)****2.7 Payment of Charges (Cont'd.)****2.7.10 Paper Invoice Fee**

All customers that do not receive E-bill (Electronic Invoicing) will receive a paper invoice charge of \$1.95 per invoice, \$9.95 for large invoices. This charge represents the costs for printing, postage, mail handling and management of paper invoices. You may avoid this charge by registering for E-bill online or by contacting customer service.

**2.8 Contracts**

Contracts will be used in special circumstances for Individual Case Basis (“ICB”) service offerings. The terms and conditions for each contract offering are subject to the agreement of both the Customer and Fusion. Any specific contract will be made available to similarly situated Customers in substantially similar circumstances. Contracts are available to any similarly situated Customer that places an order within 30 days of their effective date. With respect to ICB offerings, Fusion will provide a notice or make it available to the Commission upon its request.

**2.9 Term Agreements**

Fusion offers Term Agreements wherein the Customer agrees to retain Fusion services for a mutually agreed upon length of time. If a customer terminates service prior to the end of the term agreement, a termination charge will apply. This termination charge is equal to all future monthly and other charges which would have been payable by the Customer during the remainder of the minimum term for which such services would have otherwise been provided to the Customer.

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**LOCAL EXCHANGE SERVICES**

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**SECTION 2 - RULES AND REGULATIONS (Cont'd)****2.10 Deposits**

Any Applicant whose credit is not acceptable to the Company may be required to make a deposit to be held by the Company as a guarantee of payment for service provided under this price guide. In addition, an existing Customer may be required to make a deposit or to increase a deposit presently held by the Company if re-establishment of credit is not satisfactory.

Except as otherwise specified in this price guide, the amount of such deposit shall not exceed the amount of charges for service which it is estimated will accrue for a period of two (2) months; however, after service has been established and experience demonstrates that the amount of the outstanding deposit is not suitable to safeguard the interests of the Company, the Company may require an adjustment of the deposit not exceeding the charges which it is estimated will accrue for a period of two months.

When service is terminated, any balance of the deposit remaining after deduction of all sums due the Company will be returned to the Customer. No deposit shall be held beyond a one-year period during which the Customer has established satisfactory credit. Interest on deposits will be paid each year at a rate which is established by the Commission.

Deposits will accrue interest annually at 0.34% in accordance with the Colorado Public Utilities Commission Rules. Interest shall not be paid on a deposit for the period following ninety days after discontinuance of service, if during such period the Company has made a reasonable effort to refund the deposit.

The fact that a deposit is held by the Company shall in no way relieve the applicant or Customer from compliance with the Company's regulations as to advance payments and payment for service, nor constitute a waiver or modification of the regulations pertaining to the discontinuance of service for nonpayment of any sums due the Company for the service rendered.

**2.11 Advance Payments**

The Company will not require advance payments from Customers.



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**SECTION 2 - RULES AND REGULATIONS (Cont'd)****2.12 Contested Charges**

All bills are presumed accurate and shall be binding on the Customer unless objection is received by the Company in the timeframe specified in Section 2.7.4. In the event that a billing dispute between the Customer and the Company for service furnished to the Customer cannot be settled with mutual satisfaction, the Customer may take the following course of action:

2.12.1 First, the Customer may request, and the Company will provide, an in-depth review of the disputed amount. (The undisputed portion and subsequent bills must be paid on a timely basis or the service may be subject to disconnection.)

2.12.2 Second, if there is still a disagreement about the disputed amount after investigation and review by the Company, the Customer may file an appropriate complaint with the Colorado Public Utilities Commission. The address of the Commission is 1560 Broadway, Suite 250, Denver, CO 80202, telephone: 303-894-2070 or within the state of Colorado 800-456-0858.

**2.13 Taxes**

State and local sales, use and similar taxes, are billed as separate items and are not included in the quoted rates for service.

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**SECTION 3 - DESCRIPTION OF SERVICE****3.1 Timing of Calls**

- 3.1.1 The Customer's monthly usage charges for the Company service are based upon either the total number of minutes the Customer uses or a monthly flat rate, and the service options to which the Customer subscribes. Chargeable time begins at the time the called party answers (*i.e.* when two-way communications is possible) and ends when either party hangs up.
- 3.1.2 None of the Company's charges are time-of-day sensitive.
- 3.1.3 No charges apply if a Call is not completed.
- 3.1.4 For billing purposes, all Calls are rounded up to the nearest minute and billed in increments of one minute. The minimum call duration is one (1) minute for a connected call.
- 3.1.5 Where applicable, charges will be rounded up to the nearest penny.
- 3.1.6 Usage begins when the called party picks up the receiver (*i.e.* when two-way communication is possible). A Call is terminated when the calling or called party hangs up. The Company utilizes software answer supervision, which permits up to sixty (60) seconds of ringing before the Call becomes billed usage. Where answer supervision is not available, any Call for which the duration exceeds sixty (60) seconds shall be presumed to have been answered and becomes billed usage.
- 3.1.7 The Company will not knowingly charge for Incomplete Calls. Upon the Customer's request and proper verification, the Company shall promptly adjust or credit the Customer's account for charges or payments for any unanswered Call inadvertently billed due to the unavailability of Feature Group D or due to another carrier's failure to provide answer supervision. Upon the Customer's request and proper verification, the Company also shall promptly adjust or credit the Customer's account for charges or payments for Calls placed to a wrong number.

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**SECTION 3 - DESCRIPTION OF SERVICE (Cont'd)****3.2 Start of Billing**

For billing purposes, the start of service is the day following acceptance by the Customer of the Company's service or equipment, or another date mutually agreed-upon by the Customer and the Company. The end of service date is the last day of the minimum notification of cancellation or any portion of the last day, after receipt by the Company of notification of cancellation as described in Section 2 of this price guide.

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**LOCAL EXCHANGE SERVICES**

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**SECTION 3 - DESCRIPTION OF SERVICE (Cont'd)****3.3 Calculation of Distance**

- 3.3.1 Where applicable, usage charges for all mileage sensitive products are based on the airline distance between rate centers associated with the originating and terminating points of the call.
- 3.3.2 Where applicable, the airline mileage between rate centers is determined by applying the formula below to the vertical and horizontal coordinates associated with the rate centers involved. The Company uses the rate centers that are produced by Bell Communications Research in their NPA-NXX V&H Coordinates Tape and Bell's NECA Tariff No. 4.
- A. The airline distance between any two (2) rate centers is determined as follows:
  - B. Obtain the "V" (vertical) and "H" (horizontal) coordinates for each Rate Center from the above-referenced document.
  - C. Compute the difference between the "V" coordinates of the two (2) rate centers; and the difference between the two (2) "H" coordinates ( $X1 - X2 = V$ ;  $Y1 - Y2 = H$ ).
  - D. Square each difference obtained in § 3.3.2.C above ( $V^2$ ;  $H^2$ ).
  - E. Add the square of the "V" difference and the square of the "H" difference obtained in step 3.3.2.D above ( $V^2 + H^2 = S$ ).
  - F. Divide the sum of the squares by 10 ( $S/10 = M$ ).
  - G. Obtain the square root of the whole number result obtained above. Round to the next higher whole number if any fraction is obtained. This is the airline mileage.

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**LOCAL EXCHANGE SERVICES**

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**SECTION 3 - DESCRIPTION OF SERVICE (Cont'd)****3.4 Minimum Call Completion Rate**

The Company will maintain sufficient central office and interoffice channel capacity plus other necessary facilities to meet the following minimum requirements during any normal Busy Hour:

- 3.4.1 Dialtone within three (3) seconds for ninety-eight percent (98%) of call attempts on the switched network;
- 3.4.2 Correct termination of ninety-eight percent (98%) of properly dialed intraoffice and interoffice calls within an extended service area; and
- 3.4.3 Correct termination of ninety-eight percent (98%) of properly dialed intra-or interLATA Calls when the Call is routed entirely over the Company's network.

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**LOCAL EXCHANGE SERVICES**

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**SECTION 3 - DESCRIPTION OF SERVICE (Cont'd)****3.5 Local Exchange Service Offerings**

Where technically and economically feasible, the Company offers local exchange telecommunications services to Customers pursuant to contractual arrangements. The Customer's total monthly use of the Company's service is charged at the applicable rates, in addition to any monthly service charges.

**3.5.1 Basic Local Exchange Service**

Basic Local Exchange Service provides the Customer with basic access lines allowing connectivity to the local service network and features.

**3.5.2 Business Trunk Line Service**

Business Trunk Line Service provides trunk-featured business local services for analog connection to Key and PBX systems. Service will include Direct Outward Dial ("DOD").

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**LOCAL EXCHANGE SERVICES**

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**SECTION 3 - DESCRIPTION OF SERVICE (Cont'd)****3.5 Local Exchange Service Offerings (Cont'd)****3.5.3 Trunk Line Call Hunting Service**

Trunk Line Call Hunting Service is a Local Business Line Service that may be sold with hunting features to front-end an existing Key or PBX System.

**3.5.4 Direct Inward Dial (“DID”) Service**

DID enables a Caller to complete a Call to a specific extension without being transferred by an attendant. The Company offers DID service to its Customers in minimum blocks of twenty (20) telephone numbers.

The Company reserves the right to review vacant DID Stations or Stations not in use to determine efficient telephone number utilization. Should the Company determine, based on its own discretion, that inefficient number utilization is occurring, the Company reserves the right to reassign the unused DID Stations.

The Customer has no property rights to the telephone number, or any other call number destination associated with DID service furnished by the Company, and no right to the continuance of service through any particular end-office.

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**LOCAL EXCHANGE SERVICES**

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**SECTION 3 - DESCRIPTION OF SERVICE (Cont'd)****3.5 Local Exchange Service Offerings (Cont'd)****3.5.5 Basic Line****Basic Line**

Unlimited Local and Intra-LATA Long Distance

Caller ID – Name and Number

Call Waiting

Hunting

Toll Free service is available with this product see “Toll Free Service” in a later section for rates.

All customers will be required to sign a 12, 24 or 36 month term agreement. Early Termination Fees are calculated using the following formula: \$100 x Months Remaining. The termination penalty will apply per location on the original contract or any subsequent renewal of the contract.

Customers may accept or decline the feature(s); however, declining the feature(s) will not reduce the package monthly rate. If more features are chosen with the Basic Line bundle, standard rates will apply.

The availability of certain features depends on feature availability. Additional calling features may be added to the Basic Line.

Outbound Long Distance is rated at \$.049/min, where available.

Caller ID with Name and Number—Caller ID with Name and Number (Caller ID) enables the terminating Customer to identify the calling party by displayed name and/or number before the call is answered. Caller ID Customers must provide and connect their own compatible CPE.

Product may not be available in all CLLIs

An additional charge will apply when adding Unified Messaging or Voicemail to the line. There is a maximum of 3 extensions per box.



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**LOCAL EXCHANGE SERVICES**

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**SECTION 3 - DESCRIPTION OF SERVICE (Cont'd)****3.5 Local Exchange Service Offerings (Cont'd)****3.5.6 Basic Plus**

Basic Plus is equipped with:

- Basic Line
- Unlimited Features
- Unlimited Local Intra-LATA Long Distance
- Free Hunting

Non-Recurring Charges are located in additional sections.

Rules & Regulations:

Miscellaneous Service Charges will apply.

Long Distance is available with this product.

Declining free features does not reduce the package rate.

The availability of certain features depends on ILEC feature availability.

Caller ID Customers must provide and connect their own compatible CPE.

Toll Free service is available with this product.

Early Termination Fees are calculated using the following formula:  $\$100 \times \text{Months Remaining}$ . The termination fee will apply per location on the original contract or any subsequent renewal of the contract.

Product may not be available in all CLLIs.

An additional charge will apply when adding Unified Messaging or Voicemail to Basic Plus. There is a maximum of 3 extensions per voicemail box.

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**LOCAL EXCHANGE SERVICES**

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**SECTION 3 - DESCRIPTION OF SERVICE (Cont'd)****3.5 Local Exchange Service Offerings (Cont'd)****3.5.7 Essentials**

Essentials is equipped with:

Basic Line with Unlimited Features  
Hunting  
Unlimited Local Intra-LATA Long Distance  
200 Minutes of Domestic Inter-LATA Long Distance

Toll Free service is available with this product.

All customers will be required to sign a 12, 24 or 36 month term agreement. Early Termination Fees are calculated using the following formula:  $\$100 \times x \text{ Months Remaining}$ . The termination penalty will apply per location on the original contract or any subsequent renewal of the contract.

Customers may accept or decline the feature(s); however, declining the feature(s) will not reduce the package monthly rate.

The availability of certain features depends on feature availability.

Customers may choose to use another carrier for their long distance purposes; however, declining the long distance will not reduce the package monthly rate.

Essentials will only be available to Local Service Customer locations in which the customer subscribes to no greater than 10 lines for domestic local toll and interLATA toll outbound calls from the business location. Customers are required to convert all of their off-net business lines, (restrictions listed below), per location, to Essentials in order to qualify for this service. Multi-location customers may choose the service per location. Lingo may cancel this service if all lines at location do not have this product.

An additional discounted charge will apply when adding Unified Messaging or Voicemail to Essentials. There is a maximum of 3 extensions per voicemail box.

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 LOCAL EXCHANGE SERVICES
 

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## SECTION 3 - DESCRIPTION OF SERVICE (Cont'd)

## 3.5 Local Exchange Service Offerings (Cont'd)

## 3.5.7 Essentials (Cont'd.)

200 Minute Long Distance Calling Block for Lingo Essentials (1):

Lingo Essentials Inclusive Feature List (2):

- Anonymous Call Rejection, per line
- Call Block
- Call Forwarding
- Call Forwarding Busy Line
- Call Forwarding Don't Answer
- Call Return
- Call Selector
- Call Tracing
- Call Waiting
- Caller ID
- Caller ID Deluxe
- Calling number delivery blocking, per line
- Distinctive Ringing Service
- Enhanced Caller ID
- Preferred Call Forwarding
- Remote Access – Call Forwarding Variable
- Repeat Dialing
- Selective Class of Call Screening
- Speed Calling
- Three-Way Calling

(1) Long distance Block of Time allotment applies to all domestic 1+ direct dialed minutes of use. Free long distance is only applicable to standard outbound domestic long distance only, originating from Lingo customer to the 48 contiguous US States, and does not apply to calls to HI, AK, or US territories (Puerto Rico, Guam, USVI, No. Marianas). Standard rates will apply for any overage beyond any inclusive block of minutes, and all calls made to AK, HI, and U.S. territories (Puerto Rico, Guam, USVI, and No. Marianas). All other types of calls, (Operator Assisted Long Distance calls, OS/DA, International, Toll Free, Calling Card, etc.), will be rated at standard rate according to the rate tables established for the calls.

(2) The availability of certain features depends on feature availability. Some features are only available to business customers. Not currently available for new service.

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**LOCAL EXCHANGE SERVICES**

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**SECTION 3 - DESCRIPTION OF SERVICE (Cont'd)****3.5 Local Exchange Service Offerings (Cont'd)****3.5.8 Value Line**

Value Line is equipped with a basic line.

Outbound Long Distance is rated at \$.06/min, where available.

Toll Free service is available with this product see "Toll Free Service" in a later section.

All customers will be required to sign a 12, 24 or 36 month term agreement. Early Termination Fees are calculated using the following formula: \$100 x Months Remaining. The termination penalty will apply per location on the original contract or any subsequent renewal of the contract.

If features are needed with the Value Line, standard rates will apply. The availability of certain features depends on feature availability.

An additional charge will apply when adding Unified Messaging or Voicemail to Value Line. There is a maximum of 20 extensions per voicemail box.

Additional features can be added to this line.

Features Offered on a Usage Sensitive Basis - The Customer will be billed the Per Feature Activation Charge each time the feature is used by the Customer. Customers may subscribe to these features on a monthly basis to obtain unlimited use of the feature for a fixed monthly charge.

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 LOCAL EXCHANGE SERVICES
 

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## SECTION 3 - DESCRIPTION OF SERVICE (Cont'd)

## 3.5 Local Exchange Service Offerings (Cont'd)

## 3.5.9 T1 Complete

## T1 Complete

The T1 Complete option offers up to 24 voice lines with symmetrical data speeds burstable to 1.544 Mbps with the data speed available depending upon voice utilization of the T1 circuit bandwidth. The Complete option also offers a number of additional features inclusive within the basic rates:

- Long distance usage allowance of 5000 minutes per billing cycle for calls made to locations with the contiguous United States.
- Unlimited IntraLATA long distance calling
- Voice Features:

Call Waiting	Call Forwarding
Three-Way Calling	Speed Calling
Distinctive RingingService	Call Forwarding Busy Line
Hunting	Call Forwarding Don't Answer
Remote Access - Call Forwarding Variable	Call Return
Selective Class of Call Screening	Call Tracing
Repeat Dialing	Preferred Call Forwarding
Call Block	Anonymous Call Rejection
Call Selector	Enhanced Caller ID
Caller ID	Message Waiting Indication
Calling number delivery blocking, per line	Caller ID Deluxe
Call Transfer Disconnect	

## 3.5.10 Lingo T1 PRI

The Lingo T1 PRI offers the following inclusive features:

- Up to 23 ISDN B-Channels for Voice with D-channel for signaling
- 20 Direct Inward Dialing (DID) Numbers
- Caller name and number presentation
- Direct cable connection from phone system
- Unlimited IntraLATA long distance calling
- Long distance usage allowance of 5000 minutes per billing cycle to locations within the contiguous United States

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LOCAL EXCHANGE SERVICES

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SECTION 3 - DESCRIPTION OF SERVICE (Cont'd)

3.6 Additional Local Exchange Service Offerings

3.6.1 Operator Services

Operator Services involve live or automated operator assistance with the placement of Customers' telephone Calls and related information. The Company will provide access to Operator Services through arrangements with other telecommunications companies.

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**LOCAL EXCHANGE SERVICES**

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**SECTION 3 - DESCRIPTION OF SERVICE (Cont'd)****3.6 Additional Local Exchange Service Offerings (Cont'd)****3.6.2 Caller ID Number**

Displays the telephone number of an incoming Call on a CPE device attached to the Customer's telephone line.

**3.6.3 Caller ID with Name and Number**

Displays the name and telephone number of an incoming Call on a CPE device attached to the Customer's telephone line.

**3.6.4 Call Forwarding****A. Call Forwarding – Universal**

This service allows the Customer to forward Calls to any telephone number or station in the Customer Group that their station is allowed to call, including voicemail and the attendant. Call Forwarding – Universal takes precedence over Call Forward – No Answer and Call Forward - Busy, and calls are forwarded immediately.

**B. Call Forwarding – No Answer**

Calls are automatically forwarded to a pre-arranged number or station in the Customer Group after a specified number of rings.

**C. Call Forwarding – Busy**

Calls are automatically forwarded to a pre-arranged number or station in the Customer Group when the user's line is busy.

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**LOCAL EXCHANGE SERVICES**

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**SECTION 3 - DESCRIPTION OF SERVICE (Cont'd)****3.6 Additional Local Exchange Service Offerings (Cont'd)****3.6.5 Call Waiting**

When a line is in use, Call Waiting will generate an audible tone that will allow the user to know that another Call is coming in. The user may answer the new Call, and alternate between Calls, by pressing the hook flash switch on the telephone.

**3.6.6 Call Transfer**

Allows a user to transfer a Call to another station within the Customer Group or to an outside telephone number.

**3.6.7 Three-Way Calling**

Permits a user to place an existing Call on hold, dial another station in the Customer Group or outside telephone number, and bridge the new Call to the existing connection.

**3.6.8 Last Number Redial**

Allows a user to call back the last number dialed from the station, whether the Call was answered or not.



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LOCAL EXCHANGE SERVICES

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SECTION 3 - DESCRIPTION OF SERVICE (Cont'd)

3.6 Additional Local Exchange Service Offerings (Cont'd)

3.6.9 Call Park

Allows a Call to be placed on hold by one station and retrieved by another station in the Customer Group.

3.6.10 Distinctive Ring

Assigns different ring tones for Calls from within the Customer Group and for those from outside.

3.6.11 Caller ID Delivery Block

Allows a station to block the display of their number and name on outgoing Calls on a per-Call basis.

3.6.12 Anonymous Call Rejection

Allows a called party to block calls from parties that have marked their calls "private".

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**LOCAL EXCHANGE SERVICES**

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**SECTION 3 - DESCRIPTION OF SERVICE (Cont'd)****3.6 Additional Local Exchange Service Offerings (Cont'd)****3.6.13 Automatic Busy Redial**

Permits the Customer to redial automatically the last number dialed. If the called line is busy, a 30-minute queuing process begins. The customer is then given an indication that the network will attempt to set up the call when the called line is idle.

**3.6.14 Automatic Call Return**

Enables a Customer to automatically return the last incoming Call. To return the Call, the Customer dials a feature code and the number is dialed automatically. If the called line is busy, a 30-minute queuing process begins. The Customer is then given an indication that the network will attempt to set up the Call when the called line is idle.

**3.6.15 Call Blocking/Toll Restriction****A. 900/976 Blocking**

900/976 blocking permits a new or existing Customer, on a per-line basis, to block all Calls made from its Calling Station to a 900 or 976-type telephone number. This Call Blocking option prevents Calls to 900/976 information service providers by blocking the following dialing sequences: 1+900 and 1+976.

**B. Long Distance Blocking**

This Call Blocking option prevents 1+ long distance calls by station by blocking the following dialing sequences on a per-line basis: 1 + (NPA) + NXX + XXXX and 1 + NXX + XXXX.

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**LOCAL EXCHANGE SERVICES**

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**SECTION 3 - DESCRIPTION OF SERVICE (Cont'd)****3.6 Additional Local Exchange Service Offerings (Cont'd)****3.6.15 Call Blocking/Toll Restriction (Cont'd)****C. Directory Services Blocking**

This Call Blocking option prevents Calls to local Directory Services and casual dialed long-distance providers by blocking the following dialing sequences on a per-line basis: 1+555-1212, 1+NPA+555-1212, and 411.

**D. Operator Services Blocking**

This Call Blocking option prevents Calls to local Operator Services by blocking the following dialing sequences on a per-line basis: 0+ and 0-.

**E. International Blocking**

This Call Blocking option blocks access to international calling services on a per-line basis.

**F. Collect Call Blocking**

This Call Blocking option prevents Calls from being delivered on a per-line basis.

**G. 3<sup>rd</sup> Party/Collect Call Blocking**

This Call Blocking option prohibits the operator from connecting and charging collect and 3<sup>rd</sup> party calls to the subscriber's line.

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**LOCAL EXCHANGE SERVICES**

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**SECTION 3 - DESCRIPTION OF SERVICE (Cont'd)****3.6 Additional Local Exchange Service Offerings (Cont'd)****3.6.16 Directory Listings**

The Company shall provide for a single Directory Listing, termed the primary listing, in the telephone directory published by the dominant exchange service provider in the Customer's exchange area of the Station number that is designated as the Customer's main billing number. Additional information or additional or alternate Company Station numbers, other than the Customer's main billing number associated with a Customer's service, cross reference, foreign, non-listed and non-published listing services also will be provided to the Customer for a monthly recurring charge per listing.

**3.6.17 Local Number Portability**

Local Number Portability ("LNP") is a service that enables the end User to retain use of the existing local exchange carrier's number after choosing the Company as its local exchange carrier, provided that the Customer's location remains the same after the switch.

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 LOCAL EXCHANGE SERVICES
 

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## SECTION 3 - DESCRIPTION OF SERVICE (Cont'd)

## 3.6 Additional Local Exchange Service Offerings (Cont'd)

## 3.6.18 911 Emergency Services

Emergency Services (Enhanced 911) allows Customers to reach appropriate emergency services, including: police, fire and hospital medical services. Enhanced 911 Service has the ability to selectively route an emergency Call to the primary 911 provider so that it reaches the correct emergency service located closest to the Caller. In addition, enhanced 911 Service enables the Customer's address and telephone information to be displayed to the person handling the 911 Call.

The Company will provide access to 911 and E911 services on a toll-free basis, to all Customers in Colorado, either directly or through arrangements with other telecommunications carriers in accordance with 4 CCR 723-29.

## 3.6.19 Colorado Telecommunications Relay Service (TRS) Surcharge

Company contributes to the Colorado Telephone Relay System as required under 4 *Code of Colorado Regulations* 723-2-2820. A surcharge for the Telephone Relay Services will appear as a line item on all monthly bills and is assessed on each line.

Monthly Charge, per Line	\$0.05
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## 3.6.20 Colorado Universal Service Charge

Company contributes to the Colorado High Cost Support Mechanism as required under 4 *Code of Colorado Regulations* 723-2-2840. A surcharge for the High Cost Support Mechanism will appear as a line item on all monthly bills.

Monthly Surcharge:	2.6%
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**LOCAL EXCHANGE SERVICES**

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**SECTION 3 - DESCRIPTION OF SERVICE (Cont'd)****3.6 Additional Local Exchange Service Offerings (Cont'd)****3.6.21 IntraLATA Toll Presubscription**

- A. IntraLATA Toll Presubscription is a procedure whereby a Customer designates to the Company the Carrier that the Customer wishes to use as its primary interexchange carrier ("PIC") for intraLATA toll Calls. Such Calls are automatically designated to the intraLATA PIC, without the need to use carrier access codes or additional dialing to direct the Call to the designated Carrier. IntraLATA Toll Presubscription does not prevent a Customer who has presubscribed to an intraLATA toll Carrier from using carrier access codes or additional dialing to direct Calls to an alternative intraLATA toll Carrier on a per Call basis.
- B. All new Customers' initial requests for intraLATA toll service presubscription will be provided free of charge. After the Customer's initial selection of an intraLATA toll Carrier, the Company will assess a charge for each subsequent change of a Customer's presubscribed intraLATA toll Carrier.

3.6.22 Remote Call Forwarding (RCF) - RCF allows all calls dialed to a telephone number equipped for RCF service to be automatically forwarded to another dialable telephone number. This service enables a customer to list a local directory number that is forwarded to a different city or exchange. Each RCF service allows for the forwarding of one call at a given time. The RCF customer is responsible for any applicable usage rates/charges between the RCF number and the terminating number.

**Conditions:**

- 1. RCF service is not offered when the answering location for a forwarded call is a coin/coinless, Semi-public/public telephone service.

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**LOCAL EXCHANGE SERVICES**

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**SECTION 3 - DESCRIPTION OF SERVICE (Cont'd)****3.6 Additional Local Exchange Service Offerings (Cont'd)****3.6.22 Remote Call Forwarding (RCF) (Cont'd)**

2. The Company cannot guarantee the grade of transmission on remotely forwarded calls. Normal grade end-to-end transmission is not guaranteed because transmission characteristics may vary depending on distance and routing required to complete the forwarded portion of the call.
3. RCF service will only be provided when, in the judgement of the Company, the customer subscribes to sufficient RCF facilities at the terminating (answering) location to adequately handle calls without impairing, disrupting or deteriorating any services offered by the Company. In the event that the use of RCF service causes impairment, disruption or deterioration, the Company shall have the right to discontinue the RCF service.

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**LOCAL EXCHANGE SERVICES**

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**SECTION 3 - DESCRIPTION OF SERVICE (Cont'd)****3.7 Miscellaneous Services****3.7.1 Service Order and Change Charges**

Service Order Charges apply for changes in service and for additions to service. Service Order Charges are in addition to all other applicable nonrecurring charges identified in this price guide.

**3.7.2 [Reserved for Future Use]****3.7.3 Bad Check Charge**

If payment for Service is made by a check, draft, or similar instrument (collectively "Check") that is returned to the Company unpaid by a bank or another financial institution for any reason, the Company may bill the Customer a returned check charge. In addition, the Customer may be required to replace the returned Check with a payment in cash or equivalent to cash, such as cashier's check, certified check or money order.

**3.7.4 Reconnection**

Reconnection charges occur where service to an existing Customer has been discontinued for proper cause, and the Customer desires to resume service with the Company. Where a Customer desires reconnection, the Customer will be charged a fee to cover the cost to the Company of restoring service to the Customer.

**3.7.5 [Reserved for Future Use]**



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**LOCAL EXCHANGE SERVICES**

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**SECTION 3 - DESCRIPTION OF SERVICE (Cont'd)****3.7 Miscellaneous Services (Cont'd.)****3.7.6 Maintenance Charges**

Maintenance Visit Charges apply when the Company dispatches personnel to a Customer's premises to perform work necessary for installing new service, effecting changes in service or resolving troubles reported by the Customer when the trouble is found to be caused by the Customer's facilities.

Maintenance Visit Charges will be credited to the Customer's account in the event trouble is not found in the Company facilities, but the trouble is later determined to be in those facilities. The time period for which the Maintenance Visit Charges is applied will commence when Company personnel are dispatched at the Customer premises and end when work is completed. The rates for Maintenance of Service, therefore, vary by time per Customer request.

**3.7.7 Non-routine Installation**

At the Customer's request, installation and/or maintenance may be performed outside the Company's regular business hours or in unusual locations. In such cases, charges based on cost of the actual labor, material, or other costs incurred by or charged to the Company will apply. If installation is started during regular business hours but, at the Customer's request, extends beyond regular business hours into time periods including, but not limited to weekends, holidays, and/or night hours, additional charges may apply.

**3.7.8 Missed Appointment Charge**

When the Company and the Customer have agreed to an installation date and time, and the Customer is not available at the premises to allow for installation of service at the appointed time, a Missed Appointment Charge will apply. Customers may not cancel or change installation dates or times on less than 48 hours notice to the Company unless otherwise agreed to by the Company.

**3.7.9 Access Recovery Fee**

The Access Recovery Fee funds a contribution towards partially offsetting the company's higher costs to provide services, support its infrastructure, and recover costs associated with federally mandated charges. This charge is applied to each local or long-distance line.

**3.8 Promotions**

From time to time, the Company may make promotional offerings of its services which may include reducing or waiving applicable charges for promotional, market research or other similar business purposes. The Company will provide the Commission with fourteen (14) days written notice prior to providing any such promotional offerings.

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**LOCAL EXCHANGE SERVICES**

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**SECTION 3 - DESCRIPTION OF SERVICE (Cont'd)****3.9 N-1-1 Abbreviated Dialing Codes****3.9.1 Description**

- A. Abbreviated dialing codes enable callers to connect to a location in the phone network that otherwise would be accessible only via a seven or ten-digit telephone number. The network must be pre-programmed to translate the three-digit code into the appropriate seven or ten-digit telephone number and route the call accordingly. For N-1-1 codes, the first digit can be any digit other than 1 or 0 and the last two digits are both 1.
- B. The following N-1-1 abbreviated dialing codes were assigned for specific uses by FCC Decision Nos. 97-51 and 00-256, issued in CC Docket 92-105:
- 211 - Community Information and Referral Services
  - 311 - Non-Emergency Governmental Services
  - 511 - Traffic and Transportation Information
  - 711 - Telecommunications Relay Service

**3.9.2 Terms and Conditions**

- A. The offering of these abbreviated dialing codes can be delivered via regular exchange access lines (by individual business line, residential line, PBX trunks, etc.)
- B. Access to these abbreviated dialing codes is not available through the following dialing arrangements:
- 1+
  - 0+, 0- (credit card, third-party billing, collect calls)
  - 101XXXX
- In addition, operator assisted calls will not be completed.
- C. The company will provide only the delivery of the calls. The entity that has been granted authorization to use the N-1-1 abbreviated dialing code will be responsible for providing any announcements and services to the callers.

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LOCAL EXCHANGE SERVICES

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SECTION 3 - DESCRIPTION OF SERVICE (Cont'd)

3.10 Toll Free 800 Service

800 Service Inward Wide Area Telephone Service (WATS) allows the Called Party, rather than the Calling Party, to be billed for the call. 800 Service permits call to the Customer's location from diverse geographical locations. All calls are billed in six-second increments with an 18 second minimum.

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**LOCAL EXCHANGE SERVICES**

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**SECTION 4 - RATES AND CHARGES**

4.1	Local Exchange Service Offerings		
4.1.1	Basic Local Exchange Service		
	Flat Rate Service:		
	Monthly recurring charge, per line:	\$60.00	
	Non-recurring charge, per line:	\$75.00	
4.1.2	[Reserved for Future Use]		
4.1.3	Business Trunk Line Service		
	Monthly recurring charge, per line:	\$80.00	
	Non-recurring charge, per line:	\$75.00	
	Hunting Service, per line:	\$15.00	
4.1.4	DID Installation		
	Per first twenty (20) numbers:	\$915.00	
	Monthly recurring charge:	\$2.00	
	Per additional twenty (20) numbers:	\$15.00	
	Monthly recurring charge:	\$2.00	
4.1.5	DID Trunk Termination Installation		
	Non-recurring charge:	\$75.00	
	Monthly recurring charge:	\$10.00	

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 LOCAL EXCHANGE SERVICES
 

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## SECTION 4 - RATES AND CHARGES (Cont'd)

## 4.1 Local Exchange Service Offerings (Cont'd.)

## 4.1.6 Basic Line

## 1. Monthly Recurring Charges

	12	24	36		12	24	36
CLLI	Month	Month	Month	CLLI	Month	Month	Month
AFACCOMA	\$89.95	\$86.95	\$84.95	CNCYCOMA	\$89.95	\$86.95	\$84.95
AGLRCOMA	\$89.95	\$86.95	\$84.95	CPMTCOMA	\$89.95	\$86.95	\$84.95
ALMSCOMA	\$89.95	\$86.95	\$84.95	CRAGCOMA	\$89.95	\$86.95	\$84.95
ALPKCOMA	\$89.95	\$86.95	\$84.95	CRBTCOMA	\$89.95	\$86.95	\$84.95
ARVDCOMA	\$54.95	\$52.95	\$51.95	CRCKCO01	\$89.95	\$86.95	\$84.95
ASPECOMA	\$54.95	\$52.95	\$51.95	CRDLCOMA	\$89.95	\$86.95	\$84.95
AULTCOMA	\$89.95	\$86.95	\$84.95	CRTZCOMA	\$89.95	\$86.95	\$84.95
AURRCOMA	\$54.95	\$52.95	\$51.95	CSRKCONM	\$89.95	\$86.95	\$84.95
AURRCOMB	\$89.95	\$86.95	\$84.95	DBEQCONC	\$89.95	\$86.95	\$84.95
AVDLCOMA	\$89.95	\$86.95	\$84.95	DCKRCOMA	\$89.95	\$86.95	\$84.95
AVONCOMA	\$89.95	\$86.95	\$84.95	DELTCOMA	\$89.95	\$86.95	\$84.95
BALYCOMA	\$89.95	\$86.95	\$84.95	DLLNCOMA	\$89.95	\$86.95	\$84.95
BITNCOMA	\$89.95	\$86.95	\$84.95	DLNRCOMA	\$89.95	\$86.95	\$84.95
BLDRCOGB	\$54.95	\$52.95	\$51.95	DNVRCOCH	\$48.95	\$48.95	\$48.95
BLDRCOMA	\$54.95	\$52.95	\$51.95	DNVRCOCL	\$54.95	\$52.95	\$51.95
BLFSCOMA	\$89.95	\$86.95	\$84.95	DNVRCOCP	\$48.95	\$48.95	\$48.95
BNVSCOMA	\$89.95	\$86.95	\$84.95	DNVRCOCW	\$54.95	\$52.95	\$51.95
BRFDCOMA	\$54.95	\$52.95	\$51.95	DNVRCODC	\$54.95	\$52.95	\$51.95
BRRGCOMA	\$89.95	\$86.95	\$84.95	DNVRCOEA	\$54.95	\$52.95	\$51.95
BRSHCOMA	\$89.95	\$86.95	\$84.95	DNVRCOMA	\$48.95	\$48.95	\$48.95
BRTHCOMA	\$89.95	\$86.95	\$84.95	DNVRCOMB	\$54.95	\$52.95	\$51.95
BSLTCOMA	\$89.95	\$86.95	\$84.95	DNVRCONE	\$54.95	\$52.95	\$51.95
BYFDCOMA	\$89.95	\$86.95	\$84.95	DNVRCONO	\$54.95	\$52.95	\$51.95
CACYCOMA	\$89.95	\$86.95	\$84.95	DNVRCOOU	\$54.95	\$52.95	\$51.95
CCCNCOMA	\$89.95	\$86.95	\$84.95	DNVRCOSE	\$54.95	\$52.95	\$51.95
CFTNCONM	\$54.95	\$52.95	\$51.95	DNVRCOSH	\$54.95	\$52.95	\$51.95
CLHNCOMA	\$89.95	\$86.95	\$84.95	DNVRCOSL	\$54.95	\$52.95	\$51.95
CLSPCO32	\$89.95	\$86.95	\$84.95	DNVRCOSO	\$54.95	\$52.95	\$51.95
CLSPCOEA	\$54.95	\$52.95	\$51.95	DNVRCOSW	\$54.95	\$52.95	\$51.95
CLSPCOMA	\$54.95	\$52.95	\$51.95	DNVRCOWS	\$54.95	\$52.95	\$51.95
CLSPCOPV	\$54.95	\$52.95	\$51.95	DNVRCOZJ	\$48.95	\$48.95	\$48.95
CLSPCOSM	\$54.95	\$52.95	\$51.95	DURNCOMA	\$89.95	\$86.95	\$84.95

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 LOCAL EXCHANGE SERVICES
 

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## SECTION 4 - RATES AND CHARGES (Cont'd)

## 4.1 Local Exchange Service Offerings (Cont'd.)

## 4.1.6 Basic Line (Cont'd.)

## 1. Monthly Recurring Charges (Cont'd.)

CLLI	12 Month	24 Month	36 Month	CLLI	12 Month	24 Month	36 Month
EATNCOMA	\$89.95	\$86.95	\$84.95	HSSPCOMA	\$89.95	\$86.95	\$84.95
ELBRCOMA	\$89.95	\$86.95	\$84.95	HYDNCOMA	\$89.95	\$86.95	\$84.95
ELZBCO01	\$89.95	\$86.95	\$84.95	IDSPCOMA	\$89.95	\$86.95	\$84.95
ENWDCOAB	\$54.95	\$52.95	\$51.95	JHMLCOMA	\$89.95	\$86.95	\$84.95
ENWDCOMA	\$54.95	\$52.95	\$51.95	JLBGCOMA	\$89.95	\$86.95	\$84.95
ERIECOMA	\$89.95	\$86.95	\$84.95	KIOWCONM	\$54.95	\$52.95	\$51.95
ESPKCOMA	\$89.95	\$86.95	\$84.95	KNBGCOMA	\$89.95	\$86.95	\$84.95
EVRGCOMA	\$89.95	\$86.95	\$84.95	KRNGCOMA	\$89.95	\$86.95	\$84.95
FLRNCOMA	\$89.95	\$86.95	\$84.95	LDVLCOMA	\$89.95	\$86.95	\$84.95
FONTCOMA	\$89.95	\$86.95	\$84.95	LIMNCOMA	\$89.95	\$86.95	\$84.95
FRDRCOMA	\$89.95	\$86.95	\$84.95	LKMTCOMA	\$54.95	\$52.95	\$51.95
FRPLCOMA	\$89.95	\$86.95	\$84.95	LKWDCOMA	\$54.95	\$52.95	\$51.95
FRSCCOMA	\$89.95	\$86.95	\$84.95	LKWDCOTC	\$54.95	\$52.95	\$51.95
FRSRCOMA	\$89.95	\$86.95	\$84.95	LNMTCOMA	\$54.95	\$52.95	\$51.95
FRUTCOMA	\$89.95	\$86.95	\$84.95	LRKSCONM	\$89.95	\$86.95	\$84.95
FTCLCOHM	\$54.95	\$52.95	\$51.95	LSELLCOMA	\$89.95	\$86.95	\$84.95
FTCLCOMA	\$54.95	\$52.95	\$51.95	LTTNCOHL	\$54.95	\$52.95	\$51.95
FTLPCOMA	\$89.95	\$86.95	\$84.95	LTTNCOMA	\$54.95	\$52.95	\$51.95
FTMRCOMA	\$89.95	\$86.95	\$84.95	LVLDCOMA	\$54.95	\$52.95	\$51.95
GDJTCOMA	\$54.95	\$52.95	\$51.95	LYNSCOMA	\$89.95	\$86.95	\$84.95
GDLKCOMA	\$89.95	\$86.95	\$84.95	MEADCOMA	\$89.95	\$86.95	\$84.95
GLCRCOMA	\$89.95	\$86.95	\$84.95	MEKRCOMA	\$89.95	\$86.95	\$84.95
GLDNCOMA	\$54.95	\$52.95	\$51.95	MNCSCOMA	\$89.95	\$86.95	\$84.95
GLSPCOMA	\$54.95	\$52.95	\$51.95	MNMTCOMA	\$89.95	\$86.95	\$84.95
GMFLCOMA	\$89.95	\$86.95	\$84.95	MNSPCOMA	\$54.95	\$52.95	\$51.95
GNSNCOMA	\$89.95	\$86.95	\$84.95	MNTRCOMA	\$89.95	\$86.95	\$84.95
GRELCOJC	\$54.95	\$52.95	\$51.95	MRSNCOMA	\$89.95	\$86.95	\$84.95
GRELCOMA	\$54.95	\$52.95	\$51.95	MTRSCOMA	\$89.95	\$86.95	\$84.95
GRNBCOMA	\$89.95	\$86.95	\$84.95	MTVSCOMA	\$89.95	\$86.95	\$84.95
GRTWCOMA	\$89.95	\$86.95	\$84.95	MVNPCOMA	\$89.95	\$86.95	\$84.95
HDSNCOMA	\$89.95	\$86.95	\$84.95	NDLDCOMA	\$89.95	\$86.95	\$84.95
HLRSCOMA	\$89.95	\$86.95	\$84.95	NGLNCOMA	\$54.95	\$52.95	\$51.95

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 LOCAL EXCHANGE SERVICES
 

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## SECTION 4 - RATES AND CHARGES (Cont'd)

## 4.1 Local Exchange Service Offerings (Cont'd.)

## 4.1.6 Basic Line (Cont'd.)

## 1. Monthly Recurring Charges (Cont'd.)

	12	24	36		12	24	36
CLLI	Month	Month	Month	CLLI	Month	Month	Month
NIWTCOMA	\$89.95	\$86.95	\$84.95	WGTNCOMA	\$89.95	\$86.95	\$84.95
NWCSCOMA	\$89.95	\$86.95	\$84.95	WLBGCOMA	\$89.95	\$86.95	\$84.95
OKCKCOMA	\$89.95	\$86.95	\$84.95	WLDACOMA	\$89.95	\$86.95	\$84.95
OLTHCOMA	\$89.95	\$86.95	\$84.95	WMNSCOMA	\$54.95	\$52.95	\$51.95
OURYCOMA	\$89.95	\$86.95	\$84.95	WNDSCOMA	\$89.95	\$86.95	\$84.95
OVIDCOMA	\$89.95	\$86.95	\$84.95	YAMPCOMA	\$89.95	\$86.95	\$84.95
PACHCO01	\$89.95	\$86.95	\$84.95				
PLSDCOMA	\$89.95	\$86.95	\$84.95				
PNRSCOMA	\$89.95	\$86.95	\$84.95				
PRKRCOMA	\$54.95	\$52.95	\$51.95				
PTVLCOMA	\$89.95	\$86.95	\$84.95				
PUBLCO06	\$89.95	\$86.95	\$84.95				
PUBLCOMA	\$54.95	\$52.95	\$51.95				
PUBLICOSU	\$54.95	\$52.95	\$51.95				
PYTNCOMA	\$89.95	\$86.95	\$84.95				
RDGWCOMA	\$89.95	\$86.95	\$84.95				
RIFLCOMA	\$89.95	\$86.95	\$84.95				
SALDCOMA	\$89.95	\$86.95	\$84.95				
SCRTCOMA	\$54.95	\$52.95	\$51.95				
SFRKCOMA	\$89.95	\$86.95	\$84.95				
SILTCOMA	\$89.95	\$86.95	\$84.95				
SLTNCOMA	\$89.95	\$86.95	\$84.95				
SNMSCOMA	\$89.95	\$86.95	\$84.95				
STNGCOMA	\$89.95	\$86.95	\$84.95				
STSPCOMA	\$89.95	\$86.95	\$84.95				
TEMACOMA	\$54.95	\$52.95	\$51.95				
TLRDCOMA	\$89.95	\$86.95	\$84.95				
TRNDCOMA	\$89.95	\$86.95	\$84.95				
VAILCOMA	\$54.95	\$52.95	\$51.95				
VNLDCOMA	\$89.95	\$86.95	\$84.95				
WARDCOMA	\$89.95	\$86.95	\$84.95				
WDPKCOMA	\$89.95	\$86.95	\$84.95				

LOCAL EXCHANGE SERVICES

SECTION 4 - RATES AND CHARGES (Cont'd)

4.1 Local Exchange Service Offerings (Cont'd.)

4.1.7 Lingo Basic Plus

1. Monthly Recurring Charges

CLLI	12 Month	24 Month	36 Month	CLLI	12 Month	24 Month	36 Month	
AFACCOMA	\$207.95	\$205.95	\$203.95	CNCYCOMA	\$207.95	\$205.95	\$203.95	(I)
AGLRCOMA	\$207.95	\$205.95	\$203.95	CPMTCOMA	\$207.95	\$205.95	\$203.95	
ALMSCOMA	\$207.95	\$205.95	\$203.95	CRAGCOMA	\$207.95	\$205.95	\$203.95	
ALPKCOMA	\$207.95	\$205.95	\$203.95	CRBTCOMA	\$207.95	\$205.95	\$203.95	
ARVDCOMA	\$108.95	\$106.95	\$104.95	CRCKCO01	\$207.95	\$205.95	\$203.95	
ASPECOMA	\$108.95	\$106.95	\$104.95	CRDLCOMA	\$207.95	\$205.95	\$203.95	
AULTCOMA	\$207.95	\$205.95	\$203.95	CRTZCOMA	\$207.95	\$205.95	\$203.95	
AURRCOMA	\$108.95	\$106.95	\$104.95	CSRKCONM	\$207.95	\$205.95	\$203.95	
AURRCOMB	\$207.95	\$205.95	\$203.95	DBEQCONC	\$207.95	\$205.95	\$203.95	
AVDLCOMA	\$207.95	\$205.95	\$203.95	DCKRCOMA	\$207.95	\$205.95	\$203.95	
AVONCOMA	\$207.95	\$205.95	\$203.95	DELTCOMA	\$207.95	\$205.95	\$203.95	
BALYCOMA	\$207.95	\$205.95	\$203.95	DLLNCOMA	\$207.95	\$205.95	\$203.95	
BGSPNENW	\$207.95	\$205.95	\$203.95	DLNRCOMA	\$207.95	\$205.95	\$203.95	(N)
BITNCOMA	\$207.95	\$205.95	\$203.95	DNVRCOCH	\$77.95	\$75.95	\$73.95	
BLDRCOGB	\$108.95	\$106.95	\$104.95	DNVRCOCL	\$108.95	\$106.95	\$104.95	
BLDRCOMA	\$108.95	\$106.95	\$104.95	DNVRCOCP	\$77.95	\$75.95	\$73.95	
BLFSCOMA	\$207.95	\$205.95	\$203.95	DNVRCOCW	\$108.95	\$106.95	\$104.95	
BNVSCOMA	\$207.95	\$205.95	\$203.95	DNVRCODC	\$108.95	\$106.95	\$104.95	
BRFDCOMA	\$108.95	\$106.95	\$104.95	DNVRCOEA	\$108.95	\$106.95	\$104.95	
BRRGCOMA	\$207.95	\$205.95	\$203.95	DNVRCOMA	\$77.95	\$75.95	\$73.95	
BRSHCOMA	\$207.95	\$205.95	\$203.95	DNVRCOMB	\$108.95	\$106.95	\$104.95	
BRTHCOMA	\$207.95	\$205.95	\$203.95	DNVRCONE	\$108.95	\$106.95	\$104.95	
BSLTCOMA	\$207.95	\$205.95	\$203.95	DNVRCONO	\$108.95	\$106.95	\$104.95	
BYFDCOMA	\$207.95	\$205.95	\$203.95	DNVRCOOU	\$108.95	\$106.95	\$104.95	
CACYCOMA	\$207.95	\$205.95	\$203.95	DNVRCOSE	\$108.95	\$106.95	\$104.95	
CCCNCOMA	\$207.95	\$205.95	\$203.95	DNVRCOSH	\$108.95	\$106.95	\$104.95	
CFTNCONM	\$108.95	\$106.95	\$104.95	DNVRCOSL	\$108.95	\$106.95	\$104.95	
CLHNCOMA	\$207.95	\$205.95	\$203.95	DNVRCOSO	\$108.95	\$106.95	\$104.95	
CLSPCO32	\$207.95	\$205.95	\$203.95	DNVRCOSW	\$108.95	\$106.95	\$104.95	
CLSPCOEA	\$108.95	\$106.95	\$104.95	DNVRCOWS	\$108.95	\$106.95	\$104.95	
CLSPCOMA	\$108.95	\$106.95	\$104.95	DURNCOMA	\$207.95	\$205.95	\$203.95	
CLSPCOPV	\$108.95	\$106.95	\$104.95					
CLSPCOSM	\$108.95	\$106.95	\$104.95					(I)



LOCAL EXCHANGE SERVICES

SECTION 4 - RATES AND CHARGES (Cont'd)

4.1 Local Exchange Service Offerings (Cont'd.)

4.1.7 Lingo Basic Plus (Cont'd.)

1. Monthly Recurring Charges (Cont'd.)

CLLI	12 Month	24 Month	36 Month	CLLI	12 Month	24 Month	36 Month	
EATNCOMA	\$207.95	\$205.95	\$203.95	HSSPCOMA	\$207.95	\$205.95	\$203.95	(I)
ELBRCOMA	\$207.95	\$205.95	\$203.95	HYDNCOMA	\$207.95	\$205.95	\$203.95	
ELZBCO01	\$207.95	\$205.95	\$203.95	IDSPCOMA	\$207.95	\$205.95	\$203.95	
ENWDCOAB	\$108.95	\$106.95	\$104.95	JHMLCOMA	\$207.95	\$205.95	\$203.95	
ENWDCOMA	\$108.95	\$106.95	\$104.95	JLBGCOMA	\$207.95	\$205.95	\$203.95	
ERIECOMA	\$207.95	\$205.95	\$203.95	KIOWCONM	\$108.95	\$106.95	\$104.95	
ESPKCOMA	\$207.95	\$205.95	\$203.95	KNBGCOMA	\$207.95	\$205.95	\$203.95	
EVRGCOMA	\$207.95	\$205.95	\$203.95	KRNGCOMA	\$207.95	\$205.95	\$203.95	
FLRNCOMA	\$207.95	\$205.95	\$203.95	LDVLCOMA	\$207.95	\$205.95	\$203.95	
FONTCOMA	\$207.95	\$205.95	\$203.95	LIMNCOMA	\$207.95	\$205.95	\$203.95	
FRDRCOMA	\$207.95	\$205.95	\$203.95	LKMTCOMA	\$108.95	\$106.95	\$104.95	
FRPLCOMA	\$207.95	\$205.95	\$203.95	LKWDCOMA	\$108.95	\$106.95	\$104.95	
FRSCCOMA	\$207.95	\$205.95	\$203.95	LNMTCOMA	\$108.95	\$106.95	\$104.95	
FRSRCOMA	\$207.95	\$205.95	\$203.95	LRKSCONM	\$207.95	\$205.95	\$203.95	
FRUTCOMA	\$207.95	\$205.95	\$203.95	LSLLCOMA	\$207.95	\$205.95	\$203.95	
FTCLCOHM	\$108.95	\$106.95	\$104.95	LTTNCOHL	\$108.95	\$106.95	\$104.95	
FTCLCOMA	\$108.95	\$106.95	\$104.95	LTTNCOMA	\$108.95	\$106.95	\$104.95	
FTLPCOMA	\$207.95	\$205.95	\$203.95	LVLDCOMA	\$108.95	\$106.95	\$104.95	
FTMRCOMA	\$207.95	\$205.95	\$203.95	LYNSCOMA	\$207.95	\$205.95	\$203.95	
GDJTCOMA	\$108.95	\$106.95	\$104.95	MEADCOMA	\$207.95	\$205.95	\$203.95	
GDLKCOMA	\$207.95	\$205.95	\$203.95	MEKRCOMA	\$207.95	\$205.95	\$203.95	
GLCRCOMA	\$207.95	\$205.95	\$203.95	MNCSCOMA	\$207.95	\$205.95	\$203.95	
GLDNCOMA	\$108.95	\$106.95	\$104.95	MNMTCOMA	\$207.95	\$205.95	\$203.95	
GLSPCOMA	\$108.95	\$106.95	\$104.95	MNSPCOMA	\$108.95	\$106.95	\$104.95	
GMFLCOMA	\$207.95	\$205.95	\$203.95	MNTRCOMA	\$207.95	\$205.95	\$203.95	
GNSNCOMA	\$207.95	\$205.95	\$203.95	MRSNCOMA	\$207.95	\$205.95	\$203.95	
GRELCOJC	\$108.95	\$106.95	\$104.95	MTRSCOMA	\$207.95	\$205.95	\$203.95	
GRELCOMA	\$108.95	\$106.95	\$104.95	MTVSCOMA	\$207.95	\$205.95	\$203.95	
GRNBCOMA	\$207.95	\$205.95	\$203.95	MVNPCOMA	\$207.95	\$205.95	\$203.95	
GRTWCOMA	\$207.95	\$205.95	\$203.95	NDLDCOMA	\$207.95	\$205.95	\$203.95	
HDSNCOMA	\$207.95	\$205.95	\$203.95	NGLNCOMA	\$108.95	\$106.95	\$104.95	
HLRSCOMA	\$207.95	\$205.95	\$203.95					(I)

LOCAL EXCHANGE SERVICES

SECTION 4 - RATES AND CHARGES (Cont'd)

4.1 Local Exchange Service Offerings (Cont'd.)

4.1.7 Lingo Basic Plus (Cont'd.)

1. Monthly Recurring Charges (Cont'd.)

CLLI	12 Month	24 Month	36 Month	CLLI	12 Month	24 Month	36 Month	
NIWTCOMA	\$207.95	\$205.95	\$203.95	WGTNCOMA	\$207.95	\$205.95	\$203.95	(I)
NWCSCOMA	\$207.95	\$205.95	\$203.95	WLBGCOMA	\$207.95	\$205.95	\$203.95	
OKCKCOMA	\$207.95	\$205.95	\$203.95	WLDACOMA	\$207.95	\$205.95	\$203.95	
OLTHCOMA	\$207.95	\$205.95	\$203.95	WMNSCOMA	\$108.95	\$106.95	\$104.95	
OURYCOMA	\$207.95	\$205.95	\$203.95	WNDSCOMA	\$207.95	\$205.95	\$203.95	
OVIDCOMA	\$207.95	\$205.95	\$203.95	YAMPCOMA	\$207.95	\$205.95	\$203.95	
PACHCO01	\$207.95	\$205.95	\$203.95					
PLSDCOMA	\$207.95	\$205.95	\$203.95					
PNRSCOMA	\$207.95	\$205.95	\$203.95					
PRKRCOMA	\$108.95	\$106.95	\$104.95					
PTVLCOMA	\$207.95	\$205.95	\$203.95					
PUBLCO06	\$207.95	\$205.95	\$203.95					
PUBLCOMA	\$108.95	\$106.95	\$104.95					
PUBLICOSU	\$108.95	\$106.95	\$104.95					
PYTNCOMA	\$207.95	\$205.95	\$203.95					
RDGWCOMA	\$207.95	\$205.95	\$203.95					
RIFLCOMA	\$207.95	\$205.95	\$203.95					
SALDCOMA	\$207.95	\$205.95	\$203.95					
SCRTCOMA	\$108.95	\$106.95	\$104.95					
SFRKCOMA	\$207.95	\$205.95	\$203.95					
SILTCOMA	\$207.95	\$205.95	\$203.95					
SLTNCOMA	\$207.95	\$205.95	\$203.95					
SNMSCOMA	\$207.95	\$205.95	\$203.95					
STNGCOMA	\$207.95	\$205.95	\$203.95					
STSPCOMA	\$207.95	\$205.95	\$203.95					
TEMACOMA	\$108.95	\$106.95	\$104.95					
TLRDCOMA	\$207.95	\$205.95	\$203.95					
TRNDCOMA	\$207.95	\$205.95	\$203.95					
VAILCOMA	\$108.95	\$106.95	\$104.95					
VNLDCOMA	\$207.95	\$205.95	\$203.95					
WARDCOMA	\$207.95	\$205.95	\$203.95					
WDPKCOMA	\$207.95	\$205.95	\$203.95					(I)

LOCAL EXCHANGE SERVICES

SECTION 4 - RATES AND CHARGES (Cont'd)

4.1 Local Exchange Service Offerings (Cont'd.)

4.1.8 Essentials

1. Monthly Recurring Charges

CLLI	12 Month	24 Month	36 Month	CLLI	12 Month	24 Month	36 Month	(I)
AFACCOMA	\$209.95	\$207.95	\$205.95	CNCYCOMA	\$209.95	\$207.95	\$205.95	-----  (N)  -----  (I)
AGLRCOMA	\$209.95	\$207.95	\$205.95	CPMTCOMA	\$209.95	\$207.95	\$205.95	
ALMSCOMA	\$209.95	\$207.95	\$205.95	CRAGCOMA	\$209.95	\$207.95	\$205.95	
ALPKCOMA	\$209.95	\$207.95	\$205.95	CRBTCOMA	\$209.95	\$207.95	\$205.95	
ARVDCOMA	\$110.95	\$108.95	\$106.95	CRCKCO01	\$209.95	\$207.95	\$205.95	
ASPECOMA	\$110.95	\$108.95	\$106.95	CRDLCOMA	\$209.95	\$207.95	\$205.95	
AULTCOMA	\$209.95	\$207.95	\$205.95	CRTZCOMA	\$209.95	\$207.95	\$205.95	
AURRCOMA	\$110.95	\$108.95	\$106.95	CSRKCONM	\$209.95	\$207.95	\$205.95	
AURRCOMB	\$209.95	\$207.95	\$205.95	DBEQCONC	\$209.95	\$207.95	\$205.95	
AVDLCOMA	\$209.95	\$207.95	\$205.95	DCKRCOMA	\$209.95	\$207.95	\$205.95	
AVONCOMA	\$209.95	\$207.95	\$205.95	DELTCOMA	\$209.95	\$207.95	\$205.95	
BALYCOMA	\$209.95	\$207.95	\$205.95	DLLNCOMA	\$209.95	\$207.95	\$205.95	
BGSPNENW	\$209.95	\$207.95	\$205.95	DLNRCOMA	\$209.95	\$207.95	\$205.95	
BITNCOMA	\$209.95	\$207.95	\$205.95	DNVRCOCH	\$79.95	\$77.95	\$75.95	
BLDRCOGB	\$110.95	\$108.95	\$106.95	DNVRCOCL	\$110.95	\$108.95	\$106.95	
BLDRCOMA	\$110.95	\$108.95	\$106.95	DNVRCOCP	\$79.95	\$77.95	\$75.95	
BLFSCOMA	\$209.95	\$207.95	\$205.95	DNVRCOCW	\$110.95	\$108.95	\$106.95	
BNVSCOMA	\$209.95	\$207.95	\$205.95	DNVRCODC	\$110.95	\$108.95	\$106.95	
BRFDCOMA	\$110.95	\$108.95	\$106.95	DNVRCOEA	\$110.95	\$108.95	\$106.95	
BRRGCOMA	\$209.95	\$207.95	\$205.95	DNVRCOMA	\$79.95	\$77.95	\$75.95	
BRSHCOMA	\$209.95	\$207.95	\$205.95	DNVRCOMB	\$110.95	\$108.95	\$106.95	
BRTHCOMA	\$209.95	\$207.95	\$205.95	DNVRCONE	\$110.95	\$108.95	\$106.95	
BSLTCOMA	\$209.95	\$207.95	\$205.95	DNVRCONO	\$110.95	\$108.95	\$106.95	
BYFDCOMA	\$209.95	\$207.95	\$205.95	DNVRCOOU	\$110.95	\$108.95	\$106.95	
CACYCOMA	\$209.95	\$207.95	\$205.95	DNVRCOSE	\$110.95	\$108.95	\$106.95	
CCCNCOMA	\$209.95	\$207.95	\$205.95	DNVRCOSH	\$110.95	\$108.95	\$106.95	
CFTNCONM	\$110.95	\$108.95	\$106.95	DNVRCOSL	\$110.95	\$108.95	\$106.95	
CLHNCOMA	\$209.95	\$207.95	\$205.95	DNVRCOSO	\$110.95	\$108.95	\$106.95	
CLSPCO32	\$209.95	\$207.95	\$205.95	DNVRCOSW	\$110.95	\$108.95	\$106.95	
CLSPCOEA	\$110.95	\$108.95	\$106.95	DNVRCOWS	\$110.95	\$108.95	\$106.95	
CLSPCOMA	\$110.95	\$108.95	\$106.95	DURNCOMA	\$209.95	\$207.95	\$205.95	
CLSPCOPV	\$110.95	\$108.95	\$106.95					
CLSPCOSM	\$110.95	\$108.95	\$106.95					

LOCAL EXCHANGE SERVICES

SECTION 4 - RATES AND CHARGES (Cont'd)

4.1 Local Exchange Service Offerings (Cont'd.)

4.1.8 Essentials (Cont'd.)

1. Monthly Recurring Charges (Cont'd.)

	12	24	36		12	24	36	
CLLI	Month	Month	Month	CLLI	Month	Month	Month	(I)
EATNCOMA	\$209.95	\$207.95	\$205.95	HSSPCOMA	\$209.95	\$207.95	\$205.95	
ELBRCOMA	\$209.95	\$207.95	\$205.95	HYDNCOMA	\$209.95	\$207.95	\$205.95	
ELZBCO01	\$209.95	\$207.95	\$205.95	IDSPCOMA	\$209.95	\$207.95	\$205.95	
ENWDCOAB	\$110.95	\$108.95	\$106.95	JHMLCOMA	\$209.95	\$207.95	\$205.95	
ENWDCOMA	\$110.95	\$108.95	\$106.95	JLBGCOMA	\$209.95	\$207.95	\$205.95	
ERIECOMA	\$209.95	\$207.95	\$205.95	KIOWCONM	\$110.95	\$108.95	\$106.95	
ESPKCOMA	\$209.95	\$207.95	\$205.95	KNBGCOMA	\$209.95	\$207.95	\$205.95	
EVRGCOMA	\$209.95	\$207.95	\$205.95	KRNGCOMA	\$209.95	\$207.95	\$205.95	
FLRNCOMA	\$209.95	\$207.95	\$205.95	LDVLCOMA	\$209.95	\$207.95	\$205.95	
FONTCOMA	\$209.95	\$207.95	\$205.95	LIMNCOMA	\$209.95	\$207.95	\$205.95	
FRDRCOMA	\$209.95	\$207.95	\$205.95	LKMTCOMA	\$110.95	\$108.95	\$106.95	
FRPLCOMA	\$209.95	\$207.95	\$205.95	LKWDCOMA	\$110.95	\$108.95	\$106.95	
FRSCCOMA	\$209.95	\$207.95	\$205.95	LNMTCOMA	\$110.95	\$108.95	\$106.95	
FRSRCOMA	\$209.95	\$207.95	\$205.95	LRKSCONM	\$209.95	\$207.95	\$205.95	
FRUTCOMA	\$209.95	\$207.95	\$205.95	LSELLCOMA	\$209.95	\$207.95	\$205.95	
FTCLCOHM	\$110.95	\$108.95	\$106.95	LTTNCOHL	\$110.95	\$108.95	\$106.95	
FTCLCOMA	\$110.95	\$108.95	\$106.95	LTTNCOMA	\$110.95	\$108.95	\$106.95	
FTLPCOMA	\$209.95	\$207.95	\$205.95	LVLDCOMA	\$110.95	\$108.95	\$106.95	
FTMRCOMA	\$209.95	\$207.95	\$205.95	LYNSCOMA	\$209.95	\$207.95	\$205.95	
GDJTCOMA	\$110.95	\$108.95	\$106.95	MEADCOMA	\$209.95	\$207.95	\$205.95	
GDLKCOMA	\$209.95	\$207.95	\$205.95	MEKRCOMA	\$209.95	\$207.95	\$205.95	
GLCRCOMA	\$209.95	\$207.95	\$205.95	MNCSCOMA	\$209.95	\$207.95	\$205.95	
GLDNCOMA	\$110.95	\$108.95	\$106.95	MNMTCOMA	\$209.95	\$207.95	\$205.95	
GLSPCOMA	\$110.95	\$108.95	\$106.95	MNSPCOMA	\$110.95	\$108.95	\$106.95	
GMFLCOMA	\$209.95	\$207.95	\$205.95	MNTRCOMA	\$209.95	\$207.95	\$205.95	
GNSNCOMA	\$209.95	\$207.95	\$205.95	MRSNCOMA	\$209.95	\$207.95	\$205.95	
GRELCOJC	\$110.95	\$108.95	\$106.95	MTRSCOMA	\$209.95	\$207.95	\$205.95	
GRELCOMA	\$110.95	\$108.95	\$106.95	MTVSCOMA	\$209.95	\$207.95	\$205.95	
GRNBCOMA	\$209.95	\$207.95	\$205.95	MVNPCOMA	\$209.95	\$207.95	\$205.95	
GRTWCOMA	\$209.95	\$207.95	\$205.95	NDLDCOMA	\$209.95	\$207.95	\$205.95	
HDSNCOMA	\$209.95	\$207.95	\$205.95	NGLNCOMA	\$110.95	\$108.95	\$106.95	
HLRSCOMA	\$209.95	\$207.95	\$205.95					(I)

LOCAL EXCHANGE SERVICES

SECTION 4 - RATES AND CHARGES (Cont'd)

4.1 Local Exchange Service Offerings (Cont'd.)

4.1.8 Essentials (Cont'd.)

1. Monthly Recurring Charges (Cont'd.)

	12	24	36		12	24	36
CLLI	Month	Month	Month	CLLI	Month	Month	Month
NIWTCOMA	\$209.95	\$207.95	\$205.95	WGTNCOMA	\$209.95	\$207.95	\$205.95
NWCSCOMA	\$209.95	\$207.95	\$205.95	WLBGCOMA	\$209.95	\$207.95	\$205.95
OKCKCOMA	\$209.95	\$207.95	\$205.95	WLDACOMA	\$209.95	\$207.95	\$205.95
OLTHCOMA	\$209.95	\$207.95	\$205.95	WMNSCOMA	\$110.95	\$108.95	\$106.95
OURYCOMA	\$209.95	\$207.95	\$205.95	WNDSCOMA	\$209.95	\$207.95	\$205.95
OVIDCOMA	\$209.95	\$207.95	\$205.95	YAMPCOMA	\$209.95	\$207.95	\$205.95
PACHCO01	\$209.95	\$207.95	\$205.95				
PLSDCOMA	\$209.95	\$207.95	\$205.95				
PNRSCOMA	\$209.95	\$207.95	\$205.95				
PRKRCOMA	\$110.95	\$108.95	\$106.95				
PTVLCOMA	\$209.95	\$207.95	\$205.95				
PUBLCO06	\$209.95	\$207.95	\$205.95				
PUBLCOMA	\$110.95	\$108.95	\$106.95				
PUBLICOSU	\$110.95	\$108.95	\$106.95				
PYTNCOMA	\$209.95	\$207.95	\$205.95				
RDGWCOMA	\$209.95	\$207.95	\$205.95				
RIFLCOMA	\$209.95	\$207.95	\$205.95				
SALDCOMA	\$209.95	\$207.95	\$205.95				
SCRTCOMA	\$110.95	\$108.95	\$106.95				
SFRKCOMA	\$209.95	\$207.95	\$205.95				
SILTCOMA	\$209.95	\$207.95	\$205.95				
SLTNCOMA	\$209.95	\$207.95	\$205.95				
SNMSCOMA	\$209.95	\$207.95	\$205.95				
STNGCOMA	\$209.95	\$207.95	\$205.95				
STSPCOMA	\$209.95	\$207.95	\$205.95				
TEMACOMA	\$110.95	\$108.95	\$106.95				
TLRDCOMA	\$209.95	\$207.95	\$205.95				
TRNDCOMA	\$209.95	\$207.95	\$205.95				
VAILCOMA	\$110.95	\$108.95	\$106.95				
VNLDCOMA	\$209.95	\$207.95	\$205.95				
WARDCOMA	\$209.95	\$207.95	\$205.95				
WDPKCOMA	\$209.95	\$207.95	\$205.95				

(I)

2.	Block of Time per Month	Overage Usage Rate per Minute
	200 Minutes of Inter-LATA Domestic	
	Long Distance	Included in bundle
	Additional Minutes	\$.049

LOCAL EXCHANGE SERVICES

SECTION 4 - RATES AND CHARGES (Cont'd)

4.1 Local Exchange Service Offerings (Cont'd.)

4.1.9 Value Line

1. Monthly Recurring Charges

CLLI	12 Month	24 Month	36 Month	CLLI	12 Month	24 Month	36 Month	
AFACCOMA	\$203.95	\$201.95	\$199.95	CNCYCOMA	\$203.95	\$201.95	\$199.95	(I)
AGLRCOMA	\$203.95	\$201.95	\$199.95	CPMTCOMA	\$203.95	\$201.95	\$199.95	
ALMSCOMA	\$203.95	\$201.95	\$199.95	CRAGCOMA	\$203.95	\$201.95	\$199.95	
ALPKCOMA	\$203.95	\$201.95	\$199.95	CRBTCOMA	\$203.95	\$201.95	\$199.95	
ARVDCOMA	\$104.95	\$102.95	\$100.95	CRCKCO01	\$203.95	\$201.95	\$199.95	
ASPECOMA	\$104.95	\$102.95	\$100.95	CRDLCOMA	\$203.95	\$201.95	\$199.95	
AULTCOMA	\$203.95	\$201.95	\$199.95	CRTZCOMA	\$203.95	\$201.95	\$199.95	
AURRCOMA	\$104.95	\$102.95	\$100.95	CSRKCONM	\$203.95	\$201.95	\$199.95	
AURRCOMB	\$203.95	\$201.95	\$199.95	DBEQCONC	\$203.95	\$201.95	\$199.95	
AVDLCOMA	\$203.95	\$201.95	\$199.95	DCKRCOMA	\$203.95	\$201.95	\$199.95	
AVONCOMA	\$203.95	\$201.95	\$199.95	DELTCOMA	\$203.95	\$201.95	\$199.95	
BALYCOMA	\$203.95	\$201.95	\$199.95	DLLNCOMA	\$203.95	\$201.95	\$199.95	
BGSPNENW	\$203.95	\$201.95	\$199.95	DLNRCOMA	\$203.95	\$201.95	\$199.95	(N)
BITNCOMA	\$203.95	\$201.95	\$199.95	DNVRCOCH	\$73.95	\$71.95	\$69.95	
BLDRCOGB	\$104.95	\$102.95	\$100.95	DNVRCOCL	\$104.95	\$102.95	\$100.95	
BLDRCOMA	\$104.95	\$102.95	\$100.95	DNVRCOCP	\$73.95	\$71.95	\$69.95	
BLFSCOMA	\$203.95	\$201.95	\$199.95	DNVRCOCW	\$104.95	\$102.95	\$100.95	
BNVSCOMA	\$203.95	\$201.95	\$199.95	DNVRCODC	\$104.95	\$102.95	\$100.95	
BRFDCOMA	\$104.95	\$102.95	\$100.95	DNVRCOEA	\$104.95	\$102.95	\$100.95	
BRRGCOMA	\$203.95	\$201.95	\$199.95	DNVRCOMA	\$73.95	\$71.95	\$69.95	
BRSHCOMA	\$203.95	\$201.95	\$199.95	DNVRCOMB	\$104.95	\$102.95	\$100.95	
BRTHCOMA	\$203.95	\$201.95	\$199.95	DNVRCONE	\$104.95	\$102.95	\$100.95	
BSLTCOMA	\$203.95	\$201.95	\$199.95	DNVRCONO	\$104.95	\$102.95	\$100.95	
BYFDCOMA	\$203.95	\$201.95	\$199.95	DNVRCOOU	\$104.95	\$102.95	\$100.95	
CACYCOMA	\$203.95	\$201.95	\$199.95	DNVRCOSE	\$104.95	\$102.95	\$100.95	
CCCNCOMA	\$203.95	\$201.95	\$199.95	DNVRCOSH	\$104.95	\$102.95	\$100.95	
CFTNCONM	\$104.95	\$102.95	\$100.95	DNVRCOSL	\$104.95	\$102.95	\$100.95	
CLHNCOMA	\$203.95	\$201.95	\$199.95	DNVRCOSO	\$104.95	\$102.95	\$100.95	
CLSPCO32	\$203.95	\$201.95	\$199.95	DNVRCOSW	\$104.95	\$102.95	\$100.95	
CLSPCOEA	\$104.95	\$102.95	\$100.95	DNVRCOWS	\$104.95	\$102.95	\$100.95	
CLSPCOMA	\$104.95	\$102.95	\$100.95	DURNCOMA	\$203.95	\$201.95	\$199.95	
CLSPCOPV	\$104.95	\$102.95	\$100.95					
CLSPCOSM	\$104.95	\$102.95	\$100.95					(I)



LOCAL EXCHANGE SERVICES

SECTION 4 - RATES AND CHARGES (Cont'd)

4.1 Local Exchange Service Offerings (Cont'd.)

4.1.9 Value Line (Cont'd.)

1. Monthly Recurring Charges (Cont'd.)

CLLI	12 Month	24 Month	36 Month	CLLI	12 Month	24 Month	36 Month	(I)
NIWTCOMA	\$203.95	\$201.95	\$199.95	WGTNCOMA	\$203.95	\$201.95	\$199.95	
NWCSCOMA	\$203.95	\$201.95	\$199.95	WLBGCOMA	\$203.95	\$201.95	\$199.95	
OKCKCOMA	\$203.95	\$201.95	\$199.95	WLDACOMA	\$203.95	\$201.95	\$199.95	
OLTHCOMA	\$203.95	\$201.95	\$199.95	WMNSCOMA	\$104.95	\$102.95	\$100.95	
OURYCOMA	\$203.95	\$201.95	\$199.95	WNDSCOMA	\$203.95	\$201.95	\$199.95	
OVIDCOMA	\$203.95	\$201.95	\$199.95	YAMPCOMA	\$203.95	\$201.95	\$199.95	
PACHCO01	\$203.95	\$201.95	\$199.95					
PLSDCOMA	\$203.95	\$201.95	\$199.95					
PNRSCOMA	\$203.95	\$201.95	\$199.95					
PRKRCOMA	\$104.95	\$102.95	\$100.95					
PTVLCOMA	\$203.95	\$201.95	\$199.95					
PUBLCO06	\$203.95	\$201.95	\$199.95					
PUBLCOMA	\$104.95	\$102.95	\$100.95					
PUBLICOSU	\$104.95	\$102.95	\$100.95					
PYTNCOMA	\$203.95	\$201.95	\$199.95					
RDGWCOMA	\$203.95	\$201.95	\$199.95					
RIFLCOMA	\$203.95	\$201.95	\$199.95					
SALDCOMA	\$203.95	\$201.95	\$199.95					
SCRTCOMA	\$104.95	\$102.95	\$100.95					
SFRKCOMA	\$203.95	\$201.95	\$199.95					
SILTCOMA	\$203.95	\$201.95	\$199.95					
SLTNCOMA	\$203.95	\$201.95	\$199.95					
SNMSCOMA	\$203.95	\$201.95	\$199.95					
STNGCOMA	\$203.95	\$201.95	\$199.95					
STSPCOMA	\$203.95	\$201.95	\$199.95					
TEMACOMA	\$104.95	\$102.95	\$100.95					
TLRDCOMA	\$203.95	\$201.95	\$199.95					
TRNDCOMA	\$203.95	\$201.95	\$199.95					
VAILCOMA	\$104.95	\$102.95	\$100.95					
VNLDCOMA	\$203.95	\$201.95	\$199.95					
WARDCOMA	\$203.95	\$201.95	\$199.95					
WDPKCOMA	\$203.95	\$201.95	\$199.95					(I)



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LOCAL EXCHANGE SERVICES

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SECTION 4 - RATES AND CHARGES (Cont'd)

4.1 Local Exchange Service Offerings (Cont'd.)

4.1.10	T1 Complete	\$350.00, per month
	T1 Complete Lines	\$10.00, per month, per line
4.1.11	T1 PRI	\$511, per month

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 LOCAL EXCHANGE SERVICES
 

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## SECTION 4 - RATES AND CHARGES (Cont'd)

## 4.2 Additional Local Exchange Service Offerings

## 4.2.1 Operator Services

Station-to-Station Collect, Per Call	\$0.50
Per minute:	\$0.11
Person-to-Person Collect, Per Call	\$0.50
Per minute:	\$0.11
Calling Card Service, Per Call	\$0.50
Operator-Dialed Surcharge	\$0.50
BLV, Per Call	\$1.25
Emergency Interrupt, Per Call*	\$2.00
*Requires BLV	

## 4.2.2 Directory Listings

1st Listing:	<i>no charge</i>
Additional, Foreign and Cross Reference Listings:	
Per listing, per month:	\$6.00
Non-Listed Service, per listing, per month:	\$2.00
Non-Published Service, per listing, per month:	\$3.00

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**LOCAL EXCHANGE SERVICES**

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**SECTION 4 - RATES AND CHARGES (Cont'd)**

4.2	Additional Local Exchange Service Offerings (Cont'd)		
4.2.3	Caller ID Number		
	Monthly recurring charge:	\$ 7.00	
	Non-recurring charge:	\$10.00	
4.2.4	Caller ID with Name and Number		
	Monthly recurring charge:	\$ 7.00	
	Non-recurring charge:	\$10.00	
4.2.5	Call Forwarding		
	Monthly recurring charge:	\$ 3.00	
	Non-recurring charge:	\$10.00	
4.2.6	Call Waiting		
	Monthly recurring charge:	\$ 3.50	
	Non-recurring charge:	\$10.00	
4.2.7	Call Transfer		
	Monthly recurring charge:	\$ 3.75	
	Non-recurring charge:	\$10.00	

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**LOCAL EXCHANGE SERVICES**

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**SECTION 4 - RATES AND CHARGES (Cont'd)**

4.2	Additional Local Exchange Service Offerings (Cont'd)		
4.2.8	Three-Way Calling		
	Monthly recurring charge:	\$3.75	
	Non-recurring charge:	\$10.00	
4.2.9	Last Number Redial		
	Monthly recurring charge:	\$3.00	
	Non-recurring charge:	\$10.00	
4.2.10	Call Park		
	Monthly recurring charge:	\$3.00	
	Non-recurring charge:	\$10.00	
4.2.11	Distinctive Ring		
	Monthly recurring charge:	\$3.00	
	Non-recurring charge:	\$10.00	
4.2.12	Caller ID Delivery Block		
	Monthly recurring charge:	<i>no charge</i>	

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**LOCAL EXCHANGE SERVICES**

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**SECTION 4 - RATES AND CHARGES (Cont'd)**

4.2	Additional Local Exchange Service Offerings (Cont'd)		
4.2.13	Anonymous Call Rejection		
	Monthly recurring charge:	\$3.00	
	Non-recurring charge:	\$10.00	
4.2.14	Automatic Busy Redial		
	Monthly recurring charge:	\$3.00	
	Charge per use:	\$0.75	
	Non-recurring charge:	\$10.00	
4.2.15	Automatic Call Return		
	Monthly recurring charge:	\$3.00	
	Charge per use:	\$0.75	
	Non-recurring charge:	\$10.00	

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**LOCAL EXCHANGE SERVICES**

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**SECTION 4 - RATES AND CHARGES (Cont'd)****4.2 Additional Local Exchange Service Offerings (Cont'd)****4.2.16 Call Blocking/Toll Restriction**

A.	900/976 Blocking Monthly recurring charge:	<i>no charge</i>
B.	1+ Long Distance Blocking Monthly recurring charge:	\$1.00
C.	Directory Service Blocking Monthly recurring charge:	\$1.00
D.	Operator Service Blocking Monthly recurring charge:	\$1.00
E.	International Call Blocking Monthly recurring charge:	\$1.00
F.	Collect Call Blocking Monthly recurring charge:	\$1.00
G.	3 <sup>rd</sup> Party/Collect Call Blocking Monthly recurring charge:	\$1.00

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 LOCAL EXCHANGE SERVICES
 

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## SECTION 4 - RATES AND CHARGES (Cont'd)

## 4.2 Additional Local Exchange Service Offerings (Cont'd)

## 4.2.17 Local Number Portability

Where applicable, the Company will assess on End User Customers a monthly Local Number Portability (“LNP”) fee or fees to recover the Company’s costs of porting the Customer’s number/s from its existing carrier to the Company.

Per month charges:	
Per line:	\$0.35
Per PBX trunk:	\$3.15

## 4.2.18 911 Emergency Service

Customers will be assessed a recurring monthly line item fee to compensate the Public Safety Answering Agency (“PSAA”) for the provision of E911 Service. This fee may vary, depending on the locality in which the Customer is located. The Company will remit this fee, on a monthly basis, to the PSAA.

## 4.2.19 Remote Call Forwarding

Per Line:	
Monthly recurring charge:	\$50.00
Non-recurring charge (if after installation):	\$50.00

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 LOCAL EXCHANGE SERVICES
 

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## SECTION 4 – RATES AND CHARGES (Cont'd)

## 4.3 Miscellaneous Charges

## 4.3.1 Service Order Charges

Charge	Price
Feature Add or Change	\$10.00 per Order
Basic Service Change	\$10.00 per Order
Establishing or Re-arranging Hunting	\$10.00 per Order
Directory Listing Change	\$10.00 per Order
Invoice Change	\$60.00 per Order
Transfer of Service	\$60.00 per Order
Telephone Number Change	\$25.00 per Order
Line Signaling Change	\$25.00 per Order
Vanity Number Search	\$25.00 per Order
Establishing Dual Service	\$60.00 per Order
Expedite Service Charge (T1 Circuits)	\$595.00 per Order

## 4.3.2 Data Circuit Install Charge

12-Month Term Agreement = \$600
24-Month Term Agreement = \$300
36-Month Term Agreement = \$0

## 4.3.3 Bad Check Charge

Per returned check:	\$20.00
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## 4.3.4 Reconnection

Per residential reconnection:	\$25.00
Per business reconnection:	\$40.00



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LOCAL EXCHANGE SERVICES

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SECTION 4 – RATES AND CHARGES (Cont'd)

4.3 Miscellaneous Charges (Cont'd.)

4.3.5 Maintenance Charges

Description	Non-Recurring Charges
Premise Work Charge	\$139.00
Initial Hour (time & materials)	\$165.00
Trouble Determination (per request)	\$110.00
Each Additional 30-minute increment	\$60.00
Each Additional Jack & Wiring (existing customer)	\$65.00

4.3.6 Access Recovery Fee

Charge (per local or long-distance line)	\$0.50
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4.4 Toll Free 800 Service

Per Minute Charges

<u>IntraLATA</u>	<u>Intrastate</u>
\$0.099	\$0.0999

Toll-Free Number Subscription Fee

800 Toll-Free Subscribers incur a monthly recurring subscription fee of \$5.00.

800 Usage Rates for Access Line

800 Usage Rates for Access Line Service are offered on an ICB basis

LOCAL EXCHANGE SERVICES

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SECTION 5 - LOCAL CALLING AREAS

5.1 Local Calling Areas

The Company provides local telecommunications services to Customers in the following exchanges:

EXCHANGE AREA	EXCHANGE, ZONE OR WIRE CENTER INCLUDED IN THE LOCAL CALLING AREA
Brighton	Greater Denver LCA; Roggen wire center of Roggen Telephone Cooperative Company
Denver	Greater Denver LCA
Exceptions: – Aurora, Denver International Airport, and Monaghan wire centers	Greater Denver LCA; Bennett wire center of Eastern Slope Rural Telephone Associations; Byers and Deer Trail wire centers of Bijou Telephone Cooperative; Strasburg wire center of Strasburg Telephone Company
– Sullivan wire center	Greater Denver LCA; Bennett wire center of Eastern Slope Rural Telephone Association
Fort Lupton	Greater Denver LCA, Platteville
Hudson	Greater Denver LCA, Greeley, La Salle
Longmont	Berthoud, Greater Denver LCA, Mead, Platteville